TO: All Departments                      DATE: March 26, 2010

FROM: Fran Angeroth, Director of Contracts and Project Management

SUBJECT: 2010 Fiscal Year End Procedures

Defined below are the guidelines for fiscal year end as it pertains to work orders and project management. The purpose of this process is to provide time frames that will not only help Facilities Management’s work processes but also for your budget management. Given current University budget constraints, the necessity of all projects should be carefully considered before being submitted.

There are basically two types of customer requests, either type, as long as non-emergency, should be submitted via the web site http://www2.creighton.edu/adminfinance/facilities/index.php and clicking on the left hand bottom icon Service Request Form.

- **Maintenance Repair and Operations Customer Request**
  - Problem that is a safety hazard or could result in property damage or risk to property (i.e. emergency) has no cut off date continue to call those in to x2780.
  - Planned or non-emergency repairs should be at Facilities Management by April 16, 2010. Depending on the scope of work and the lead time for materials your request may be required to be paid out of fiscal year 2011 budget. The department will be notified and an agreement reached on how to proceed.

- **Planning and Design Customer Requests for Improvements**
  - Improvement requests expected to be funded out of the fiscal 2010 budget should be at Facilities Management by April 12, 2010. Depending on the scope of work and the lead time for materials your request may be required to be paid out of fiscal year 2011 budget. The department will be notified and an agreement reached on how to proceed.
  - All work that is to be paid out of the fiscal 2010 budget must be completed by June 30, 2010. The invoices cut off date will be established and announced by Controllers Office at a later date.
  - Improvement requests that are to be funded out of the 2011 University monies and needing to start before July 1, 2010 must be a capital project with a total budget greater than $25,000.

In either type of customer request be sure to allocate sufficient time for routing the documents for signature. No work will begin prior to receipt of a fully signed and fund specified document in Facilities Management. Please be aware that the above customer requests guidelines apply to all funding sources, including grant and contract expenditures.

If you have any questions about the above dates or types of requests please contact Deb McAtee x2792 for Maintenance Repair and Operations and Fran Angeroth x3070 for Improvement Requests.