

Service Provider Directory

| Service Provider | Plan/Service | Website | Customer Service Numbers |
|--|---|--|--|
| CU Solutions Center | General benefit questions | www.cuontheweb.essbenefits.com | 866-903-8216 |
| United HealthCare | Medical - Group # 714969 | www.myuhc.com | PPO: 866-633-2474 CCAP: 800-864-9427 |
| MetLife | Dental - Group # 307647 | www.metlife.com/mybenefits | 800-942-0854 |
| WHI - Walgreens Health Initiatives | Prescriptions | www.mywhi.com | 800-207-2568 |
| VSP – Vision Service Plan | Vision | www.vsp.com | 800-877-7195 |
| PayFlex | Flex Spending Accounts | www.mypayflex.com | 800-284-4885 or local 402-345-0666 |
| | COBRA | | 800-359-3921 |
| First National Bank | Health Savings Acct | www.firstnational.com | 866-290-1134 |
| SimplyWell | Health Risk Questionnaire and wellness program tools | www.simplywell.com | 877-991-9355 |
| Magellan Health | Employee Assistance Program | www.magellanhealth.com | 800-424-4831 |
| The Principal | Retirement Plan (new hires) Plan ID: 615443 | www.principal.com | 800-547-7754 |
| TIAA-CREF | Retirement Plan Plan ID: 101043 and 101042 | www.tiaa-cref.org | 800-842-2776 or local 402-548-3600 |
| AAA Nebraska | Membership offering discounted travel, roadside assistance & insurance | www.aaa.com | 402-938-0081 |
| Creighton Federal Credit Union | Banking Services | www.creightonfederal.org | 402-280-1709 |
| Benefits Enrollment | Sign up or change benefit elections, or call to get help from a Rep. | www.cuontheweb.essbenefits.com | 866-903-8216 |
| Other Questions – call a Benefits Team Member | Have a unique question? Insurance provider wasn't able to resolve your issue? Then call Benefits directly: | www2.creighton.edu/hr | 402-280-2709 |
| Associate Director, <u>Benefits – Tammy Biggs</u> tbiggs@creighton.edu 402-280-1405 | Judy Gonzales: Retirement Plan, HSA Lenora Salts: Benefit deductions Toni Parsley: FMLA and Disability Bill Hill: Retiree liaison & projects | jgonzal@creighton.edu lenorasalts@creighton.edu tparsley@creighton.edu billhill@creighton.edu | 402-280-5767 402-280-4753 402-280-2913 402-280-2550 |