FIRSTConsult

FIRSTConsult, the revolutionary web-and PDA-based clinical information system provides updated evidence-based guidance on patient evaluation, diagnosis, and management. It is well-organized, easy to use, and is comprised of five units which are accessed on the FIRSTConsult navigation bar (figure 1).

FIRSTConsult is available on the HSL web site. Look for it under the Electronic Books listing on the Resources page (http://www.hsl.creighton.edu/Resources.html)

Medical Conditions
The Medical Conditions module will be the workhorse section for most of our users. Coverage is provided for approximately 450 conditions. Once the file for a specific medical condition is displayed, a standardized tool bar provides drop down menus to access in-depth information (figure 2). This design feature dramatically reduces the amount of scrolling required to find information.

Differential Diagnoses
This section provides differential diagnoses—broken into categories by patient age—for approximately 350 symptoms and signs.

Patient Education
FIRSTConsult contains more than 450 patient education monographs. Available in either English or Spanish, the handouts are basic and easy to read.

Procedure Files
Procedure Files contains 30 to 40 procedure monographs, including video clip illustrations of key portions of each procedure.

Reference Centers
The Reference Centers unit deals with topics that are not disease-specific. Currently, the Reference Centers section lists three such topics – Bioterrorism, Contraception, and Pregnancy.

FIRSTConsult also provides an abridged version of its content for PDAs. Included are the Differential Diagnoses and Medical Condition components, 20 medical calculators, and Mosby's drug consult.
The BICInformer is published four times a year by the Health Sciences Library / Learning Resources Center of the Creighton University Medical Center.

Editor: John Mitchell  
Lay-out, Design, and Distribution: Sue Chamberlin  
Web Distribution: Sue Chamberlin and Madonna Knudson  
Contributors: Cindy Abel, Nannette Bedrosky, Jim Bothmer, Sue Chamberlin, Siobhan Champ-Blackwell, Jane Fishkin, Richard Jizba, Madonna Knudson, Pat Meeves, Jane Romack, Bryan Stack

**Quik Bytes**

To stay up to date on what is going on in the HSL between issues of the BICInformer, checkout Quik Bytes, (http://www.hsl.creighton.edu/HSL/quikbytes/QuikBytes.html), an electronic newsletter published each Friday during the academic year. An alert that a new issue of Quik Bytes is available will be posted on JayNet News.

**A library is not a luxury but one of the necessities of life.**  
— Henry Ward BEECHER

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**Health Sciences Library Advisory Committee 2004-2005**

The Health Sciences Library Advisory Committee was established to:

- provide a communication link between library clients and library administration;
- advise the library director on policy matters affecting library clients;
- serve as a sounding board for new programs and innovations;
- advise the director on annual goals and objectives;
- assist in the identification of potential information sources for the library’s collection;
- act as an advocate for the HSL / LRC with its primary constituency.

Members for the 2004-2005 academic year (the year in which their respective terms expire is included in parentheses):

**Chair**  
Jim Bothmer, M.L.S.  
Director  
Health Sciences Library

**School of Dentistry**

  General Dentistry
- Virginia Votypka (D4)  
  Student Representative

**School of Medicine**

- Dr. Bruce Houghton (2007)  
  Department of Medicine
  Associate Dean, Medical Education
- Tiffani Dennis (M2)  
  Student Representative

**School of Nursing**

- Susan Costello (2007)  
- (to be determined in Fall '04)  
  Student Representative

**School of Pharmacy & Health Professions**

  Pharmacy Practice
- Rebecca Brumm  
  Student Representative (PT)

**Creighton University Medical Center-Hospital**

- Ann Ducey (2005)  
  Information Services / Health Information
- Cathie Schmit (2005)  
  Clinical Nurse Specialist

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**Holiday Hours**

**Labor Day**

- Friday, Sept 3rd  
  7:30 am—6:00 pm  
- Saturday, Sunday, Sept 4-5  
  10:00 am—6:00 pm  
- Monday, Sept 6  
  Closed  
- Tuesday, Sept 7  
  Regular hours resume

**Thanksgiving**

- Wednesday, Nov 24  
  7:30 am—6:00 pm  
- Thursday, Nov 25  
  Closed  
- Friday, Nov 26  
  9:00 am—5:00 pm  
- Saturday Nov 27  
  10:00 am—6:00 pm  
- Sunday, Nov 28  
  10:00 am—6:00 pm

**Christmas**

  TO BE ANNOUNCED

Regular hours are listed on the back cover
Photocopy Service
The library supports all research with a pull and copy service (within copyright laws) of materials in our collection. This service is available at a cost of $.20/page to all faculty and distance education students. Copied articles may be delivered via campus mail, U.S. mail, e-mail (pdf), or picked up at the library. Request forms are available at all service centers or via the library website (www.hsl.creighton.edu/). If requesting via the website, select Library Services; next, select Request Materials. Payment can be by departmental accounts, cash, check or Jaybucks. Call 280-5109 or e-mail the reference desk at refdesk@creighton.edu for more information.

Material Checkout
Loan periods differ with the type of material (books, periodicals, or reserves). Faculty and staff have a four-week loan period for books; students have a two-week loan period for books. Books may be renewed once. Renewal may be done either online or by calling the circulation desk (280-5109). Bound periodicals (journals) may be checked out for one week by faculty, staff, or students and may be renewed once. Periodicals that are not bound (single issue journals) may be checked out for 24 hours and cannot be renewed. Reserve material is to be used only in the library and may be checked out for 2 or 4 hours depending on the material and the wishes of the instructor placing the item(s) on reserve. Contact the circulation desk: 280-5109.

Reserves
The Health Sciences Library maintains both electronic and print reserves. Electronic reserves are available 24 hours a day via the link on the Health Sciences Library homepage (www.hsl.creighton.edu/). From the homepage, select the Library Resources tab; next, click on the E-Reserves link. Users of electronic reserves should have the latest version of Acrobat reader loaded on their PC. Print reserves, such as personal copies, are placed on reserve and are available for four-hour check-out for use in the library only. For further information, please contact Madonna Knudson at 280-5109 or madonn@creighton.edu

Interlibrary Loan (ILL)
ILL service is offered to Creighton University faculty, staff and students for a fee (see below). Most items can be delivered within 10 working days; rush delivery (48 hours) is available at an additional cost. Delivery can be via campus mail, U.S. mail, e-mail (pdf), or picked up at the library. Request forms are available at all service centers or via the library website (www.hsl.creighton.edu/). If requesting via the website, select Library Services; next, select Request Materials. Payment can be by departmental accounts, cash, check or Jaybucks.

Interlibrary Loan Charges
- In-state lending library: $2.00 - $5.00 per item (cost is contingent upon lending library’s charges to HSL)
- Out-of-state lending library: $9.00 - $15.00 per item (cost is contingent upon lending library’s charges to HSL)
- Rush delivery service: an additional $5.00 - $10.00 per item (this applies to both in-state and out-of-state lending libraries)

For more information, please contact Cindy Abel at 280-5144 or brujne@creighton.edu
Acquisitions

Help the library get what you need---suggest a purchase!

The Health Sciences Library/LRC has developed an online form for suggesting purchases. You can submit suggestions electronically via the Acquisitions link from the Library's webpage. To access the New Item Request form, go to the Health Sciences Library/LRC webpage (www.hsl.creighton.edu), select the Library Services button from the menu on the left, then select the Acquisitions button. Please submit as much information as possible about the suggested item including author, title, year of publication, edition, publisher, etc.

You may also contact the following individuals regarding requests for new items:
• (Books) Jane Fishkin: 280-5136, jpfish@creighton.edu
• (Journals) Bryan Stack: 280-5137, bstack@creighton.edu
• (Audiovisual materials) Jane Romack: 280-5130, jromack@creighton.edu

LRC Resources
The following resources are available at the Learning Resources Center: anatomical models, videos, slides, audio digests, anatomical charts, CD, DVD, video journals, NCME videos, streaming videos, kits, Self-Teach Collection, Kaplan Collection, AV reserves, wireless laptops, AV cluster rooms, and a PC computer lab. For more information regarding LRC resources and services, access the LRC homepage via the Health Sciences Library website. From www.hsl.creighton.edu, click on the Library Resources tab; next, click on the LRC Link. LRC contact: Jane Romack 280-5130 or jromack@creighton.edu

Copyright for Course Materials
Do you need assistance obtaining copyright permission for course-related materials? We can help! The Library staff will contact the publisher and submit all the required information for you. For more information about this service, please contact Judi Bergjord (280-5199 or bergjord@creighton.edu) or the reference staff (280-5138 or refesk@creighton.edu). You may also request assistance via the web. Click on the Copyright link on our Library Services web page (http://www.hsl.creighton.edu/Services.html)

Computer Search Service
Take advantage of our expertise: ask a reference librarian to conduct your next literature search. Most search requests are completed within a few hours and are usually delivered via e-mail, although other options are available. Besides searching the major health sciences databases, we have access to hundreds of other databases via the Dialog® search system. Contact the reference staff at 280-5138 or use the Search Request form on our Library Services web page (http://www.hsl.creighton.edu/Services.html).

Educational Services
The reference staff provides a wide variety of educational services to faculty and students. We are available for classroom presentations, small group tutorials, and library tours and orientations. We will also work with faculty to design customized web pages featuring the most appropriate resources for a particular assignment or project. For more information contact Jeanne Burke (280-5143 or jburke@creighton.edu) or the reference staff (280-5138 or refdesk@creighton.edu)
Imagery for Health Sciences Education

Three resources for educational health images can be accessed through the library’s website (www.hsl.creighton.edu). These and related resources can be found under the category of LRC Hot Picks (www.hsl.creighton.edu/HSL/lrc/hotpicks.html). Contact Jane Romack for more information (jromack@creighton.edu or 280-5130).

ImagesMD (http://images.md) has over 48,000 medical images from more than 90 collections and 2,000 contributors. With the HSL/LRC subscription, faculty, staff, and students have free access to full-sized, high quality images from allergy to vascular diseases. Among other uses, one could include the images in PowerPoint presentations for lectures or create an image library.

Emergency Medicine Photo Gallery (http://harrisons.accessmedicine.com click on emergency Medicine Photo Gallery) contains over 350 high-quality full-color and black & white images, classic radiographs, microscopic reproductions, and instructive diagrams. In addition, quick links to relevant chapters in Harrison’s Online for detailed, expert condition information and treatment options are provided.

HEAL (Health Educational Assets Library) [http://www.healcentral.org/index.jsp] is a national web-based repository of multimedia health education resources. One can browse through the collections with a navigation tree organized by Medical Subject Headings (MeSH) to find specific multimedia files. This resource includes materials for all levels of health sciences instruction, including K-12, higher education, professional health sciences education, and patient and consumer education.

Digitizing CUMC History

The Health Sciences Library has three digital publications of historical interest to the Creighton community:
1. A Century of Teaching and Healing, 1892-1992: The First One Hundred Years of the Creighton University School of Medicine by Carolyn J. Boro and Beverley T. Mead
2. The Creighton Medical Bulletin, volume I, number I, January 1898
3. Fifty Years: Creighton Memorial St. Joseph’s Hospital, Golden Jubilee Souvenir, 1880-1930

All three publications were scanned and converted to PDF format. They are fully searchable and accessible via the Digital Media Archive button in CLIC (Creighton Libraries Information Catalog) [http://clic.creighton.edu] After clicking on the Digital Media Archive button in CLIC, click on Hierarchy, then select CUMC History.

LRC AV Cluster Rooms: Great Places to Collaborate

How many users would you guess utilized the nine Audiovisual Cluster Rooms in the LRC during this past fiscal year 2004?

The rooms can accommodate groups of up to five individuals and are equipped to serve a variety of basic needs, ranging from viewing multimedia resources, using LRC or personal laptops with Jaynet or wireless, or writing on whiteboards to facilitate learning and discussion. If you need a place to collaborate, check out an AV Cluster Room from the LRC Services Desk. For more information on these rooms, go to www.hsl.creighton.edu, click on Library Resources, select LRC, then click on Audiovisual Cluster Rooms.

By the way – the answer to the above question: 12,484.
The Health Resources and Services Administration (HRSA) – an agency within the United States Department of Health and Human Services – recently visited Creighton University’s School of Medicine to evaluate the progress of the Center of Excellence (CoE) and the Health Careers Opportunities Programs (HCOP) grants. During their time on campus, the HRSA site team visited the Health Sciences Library / Learning Resources Center and met members of the CoE library team: Jim Bothmer (Library Director), Richard Jizba (Head of Reference), Siobhan Champ-Blackwell (Community Outreach Liaison), Jane Romack (Head of the Learning Resources Center), Bryan Stack (Serials Librarian) and Jane Fishkin (Acquisitions and Cataloging Department).

In addition to a tour of the Health Sciences Library / Learning Resources Center, the HRSA site team was given a demonstration of the work done in support of the two grants in the past year. This included examining the Multicultural Health Information Resource Center (MHIRC) collection and its website.

To learn more about the MHIRC and the activities and resources supporting the MHIRC, go online at (http://www.hsl.creighton.edu/HSL/MHIRC/index.html) or, go to the Health Sciences Library homepage (www.hsl.creighton.edu) and click on the Library Resources tab; next, select the MHIRC link.

If minds are truly alive they will seek out books, for books are the human race recounting its memorable experiences, confronting its problems, searching for solutions, drawing the blueprints of its futures. - Harry A. Overstreet

Sue Chamberlin is the new Senior Administrative Assistant to the Director of the Health Sciences Library. Sue spent her first 3 ½ years at Creighton working in the Facilities Management Department before coming to the Health Sciences Library. She replaces Connie Winters, who left to pursue other career opportunities.
PROFESSIONAL ACTIVITIES OF HSL / LRC STAFF

Nannette Bedrosky (Head of Technical Services) and Pat Meeves (Head of Circulation) attended the Visible Library / Marketing, Midland College (Fremont, NE).

Judi Bergjord (Reference Librarian) and Jane Fishkin (Acquisitions Coordinator) attended the Medical Library Association Meeting (Washington, DC).

Jim Bothmer (Library Director) attended the following professional meetings: Midcontinental Chapter of the Medical Library Association (Sioux Falls, SD), Association of Academic Health Sciences Libraries annual meeting (Washington, DC), National Legislative Day [represented the Nebraska State Library Commission] (Washington, DC), Knowledge Held Captive – conference on scholarly communication (Philadelphia, PA), the Eastern Nebraska Library Association annual meeting (LaVista, NE), and the Visible Library / Marketing, Midland College (Fremont, NE). He assumed duties as President of the Nebraska State Advisory Committee on Libraries, was appointed Co-Program Chair of the Program Committee for the Midcontinental Chapter of the Medical Library Association’s annual meeting (to be held in Omaha, NE, in 2007), was elected Chapter Chair of the Midcontinental Chapter of the Medical Library Association, and co-authored an article in the Nebraska Library Association Quarterly with Michael LaCroix (Library Director – Reinert / Alumni Memorial Library).

Jeanne M. Burke (Education Coordinator – Reference) participated in the development and presentation of a consumer health class for local public librarians, taught PubMed continuing education credit classes at the Radiological Society of North America’s Meeting (Chicago, IL), produced the first streaming video program from the Health Sciences Library / Learning Resources Center (presentation topic: CUMC’s Bloodless Surgery Program), and attended the Medical Library Association Meeting (Washington, DC).

Siobhan Champ-Blackwell [Regional Liaison of the National Network of Libraries of Medicine (NNLM)] gave several presentations, including “Teaching the Adult Learner”, MCMLA CE class (Sioux Falls, SD); “Finding Health Resources: Focus on Culture”, Nebraska Library Association (Omaha, NE); and “Incorporating Access to Health Information into the CTC Training Curriculum”, CTCnet (Community Technology Centers’ Network) Conference (Seattle, WA). She attended numerous conferences / classes, including the National Library of Medicine Orientation (Bethesda, MD); National Network of Libraries of Medicine, Public Health Training (Salt Lake City, UT); “Health Disparities”, American Medical Student Association preconference; and National Library of Medicine’s ToxNet Training (Bethesda, MD). She exhibited for the National Library of Medicine (NLM) at several health fairs and conferences, including the Nebraska Minority Health Conference (Kearney, NE), the Nebraska Library Association Conference (Omaha, NE), the National Rural Educators Conference (Kearney, NE), and the eHealth Promotion Institute – Thomas Jefferson University (Philadelphia, PA). She had four publications, including “RML Funding Fuels Consumer Health Initiatives”, Medical Library Association 2004 Conference Poster (co-produced with Mary Henning) [Washington, DC] and “MedlinePlus Prescription”, MPLA Newsletter, Volume 48, Number 6, June 2004 (http://www.usd.edu/mpla/documents/newsletter/june2004.pdf)

Richard Jizba (Head of Reference) co-authored an article in the American Journal of Pharmaceutical Education with Dr. Robert Garis, Dr. Bartholomew Clark, Ms. Tracy Chapman, and Ms. Jackie Hoeft; he attended the Visible Library / Marketing, Midland College (Fremont, NE).

Jane Romack (Head of the Learning Resources Center) attended several conferences / seminars / workshops, including SMUG (Sirsi Midwest Users Group) Conference; Digital Imaging, Nebraska Library Commission (Lincoln, NE); Wired.MD, Eastern Nebraska Library System (Papillion, NE); SLA (Special Libraries Association) Virtual Seminar; the Visible Library/Marketing, Midland College (Fremont, NE); and SLA Midwinter Conference (Albuquerque, NM). She made several presentations, including Focus on Medicine for Omaha Public Schools and Wired.MD; she also was a guest lecturer for the Master of Arts in Library Science program, University of Missouri-Columbia (in association with the University of Nebraska-Omaha).
Hours of Operation

Library/LRC
- Sunday: 10:00 am—Midnight
- Monday—Thursday: 7:30 am—Midnight
- Friday: 7:30 am—10:00 pm
- Saturday: 10:00 am—8:00 pm

Reference Desk
- Sunday: 1:30 pm—10:00 pm
- Monday—Thursday: 7:30 am—10:00 pm
- Friday: 7:30 am—6:00 pm
- Saturday: 10:00 am—6:00 pm

Drug Informatics
- Monday-Friday: 8:00 am—5:00 pm

Creighton Media Services
- Monday—Friday: 8:00 am—5:00 pm

Points of Contact

Director
A. James Bothmer
jbothmer@creighton.edu

Telephone:
- Administration: 402/280-5135
- Circulation: 402/280-5109
- Interlibrary Loan: 402/280-5144
- Learning Resources Center: 402/280-5131
- Reference: 402/280-5138
- Serials (Journals): 402/280-5137
- Technical Services: 402/280-5102
- Fax: 402/280-5134

Web: http://www.hsl.creighton.edu

Drug Informatics Center

Telephone: 402/280-5100, 280-5101
Web: http://druginfo.creighton.edu

Creighton Media Services

Telephone: 402/280-5140
Web: http://www.creighton.edu/mediaservices