

Health Sciences Library

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## Health Sciences Library Impacted by Economy

Like all Creighton University departments the Health Sciences Library and Learning Resources Center is struggling with pressures from the current economic environment. In the 2008/2009 fiscal year, as part of the University's Financial Enhancement Plan the library's operating budget (non-salary) was reduced by 5%. This amounted to a \$75,500 reduction. Also, two vacancies that occurred in the late summer of 2008 remained unfilled during the academic year.

The Library's budget for 2009/10, however, is a bit brighter. Although the operating budget will again be reduced, there is a good possibility that one of the two vacant positions will be filled in January 2010. In addition, there will be a 4% budgetary increase for library journals, books, and multimedia resources.

The Library, however, will be challenged with a projected minimum increase of 8 to 10% for journal subscriptions in January 2010. The funds to cover this projected increase must be found within the Library's existing budget, which means there is a good possibility of cuts in our journal, book, and database collections (as well as other operational expenses).

Library staff have begun reviewing our existing collection by looking at journal titles that have very little or no use and at the cost per use for titles. (We will post the proposed cancellations for comments later this fall.)

In addition to pressures on the collection, the Library will experience decreased staffing. One vacant position has already been eliminated to offset the budget decrease; a second position will not be filled until January 2010. The salary savings from these vacancies, though, will be used to create a single service desk (see article on page 5). A single service desk will allow the Library to continue to provide excellent service by using our staff more efficiently.

During these difficult financial times, Health Sciences Library staff members are making the best decisions possible in order to protect core services and collections, especially journal subscriptions. The Library welcomes suggestions from our community and asks that you give us your feedback as we send out future updates on changes that may impact you. (Suggestions/ Comments may be directed to **Jim Bothmer, Health Sciences Library Director** at [jbothmer@creighton.edu](mailto:jbothmer@creighton.edu) or 280-5120.)

Labor Day Library Hours

Friday, Sept 4 7:00am—6:00pm

Sat, Sun, Sept 5-6 10:00am—6:00pm

Monday, Sept 7 CLOSED

Thanksgiving Library Hours

Wed, Nov 25 7:00am—6:00pm

Thurs, Nov 26 CLOSED

Fri, Nov 27 9:00am—5:00pm

Sat, Sun, Nov 28, 29 10:00am—6:00pm

Located in the Bio-Information Center (BIC), the Health Sciences Library / Learning Resources Center of Creighton University publishes the BICInformer four times a year.

Editor: John Mitchell

Lay-out, Design, and Distribution: Sue Chamberlin

Web Distribution: John Mitchell

Contributors: Shawn Ammon, Diana Boone, Jim Bothmer, Jeanne Burke, and Amy Grimsley.

Point-of-Care Resources: How Do They Compare?



The Health Sciences Library licenses various point-of-care resources. (These databases are designed so a health care provider can access them at the point-of-care with a patient.) Of these resources, UpToDate (UTD) is perhaps the best known. (It is certainly the most marketed of these products.) Each of these resources offer specific advantages. Each of them is also costly. In these challenging economic times, it becomes imperative that the library be a good steward of the university's financial resources entrusted to us. To that effect, it must be noted that in the coming fiscal year all four products will increase in price. One of the products will see a significant price increase. We have licensed all four of these products for another year, which gives us time to compare these resources. Although ideally we would want to retain access to all four, this is problematic given our budget situation. We will be asking for your input as we make this decision.

On page 6 is a comparison of four point-of-care databases the library licenses. All four cover most common diseases and conditions; all four include pediatric aspects as well.

Realistic Experience Prepares Med Students

The School of Medicine held its annual Clinical Skills Day for third-year medical students with an assist from medical simulators from the Health Sciences Library's collection. The goal was to provide as realistic an experience for students as possible in preparation for their first forays into a clinical examination setting. Conducting eye exams, female pelvic exams, catheterizations as well as starting IVs were some of the skills students were expected to perform. Having realistic models (such as those provided by the Library) can have a significant impact on how the student relates to and, ultimately, learns from the specific activity.

For more information regarding the Health Sciences Library / Learning Resources Center's collection of medical simulators and anatomical models, contact Diana Boone, Head of the Learning Resources Center (DianaBoone@creighton.edu or 280-5175).



A group of students from the Class of 2011 prepares to start an IV line into training arms provided by the Health Sciences Library.

## Services & Resources

### Credit Cards Accepted

Via Card Services' **eMarketplace**, Health Sciences Library patrons have the option of paying for services and/or fees online using Visa, MasterCard, or JayBuck\$.

- Access **eMarketplace** (<https://cardservices.creighton.edu>)
- Once at the Card Services page, click on the blue **eMarketplace** tab
- From the resulting **eMarketplace** menu (left side of screen), select **Health Sciences Library**

### Photocopy Service (280-5109 or [hslcirc@creighton.edu](mailto:hslcirc@creighton.edu))

The library supports all research with a pull and copy service (within copyright laws) of materials in our collection.

- \$.20/page for all Creighton University faculty and students
- Copied articles may be delivered via campus mail, U.S. mail, e-mail (PDF), or picked up at the library
- Payment may be by departmental accounts, cash, check, JayBuck\$, or via eMarketplace

Photocopy request forms are available at the library's Service Desk or via the library website (<http://hsl.creighton.edu/services/requestsearchmaterials>).

### Material Checkout (280-5109)

- **Books**  
Staff and students: four-week loan period  
Faculty: one semester loan period  
Books may be renewed once. Renewal may be done either online (<http://hsl.creighton.edu/services/renewlibrarymaterials>) or by calling the Service Desk (280-5109)
- **Periodicals (Journals)**  
Bound periodicals may be checked out for one week by faculty, staff, or students and may be renewed once  
Periodicals that are not bound (single issue journals) may be checked out for 24 hours and cannot be renewed
- **Reserve material**  
To be used only in the library and may be checked out for 2 to 4 hours depending on the material and the wishes of the instructor placing the item(s) on reserve

### Faculty Delivery Service (280-5109)

- For faculty, books and periodicals may be delivered to on-campus offices, Monday through Friday, from 7:30 am – 3:30 pm, upon request
- For same day delivery, requests must be made between 7:30 am – 3:30 pm
- Requests may be made online (<http://hsl.creighton.edu/services/requestsearchmaterials>) or by calling the Service Desk (280-5109)

### Reserves (Madonna Knudson: 280-5109 or [hslcirc@creighton.edu](mailto:hslcirc@creighton.edu))

- **Electronic reserves (eReserves)** are available 24 hours a day via the Health Sciences Library's **Services** page (<http://hsl.creighton.edu/services>). Users of electronic reserves should have the latest version of Acrobat Reader loaded on their PC.
- **Print reserves** (including personal copies) are placed on reserve and are available for four-hour check-out for use in the library only.

### Interlibrary Loan (Cindy Abel: 280-5109 or [hslcirc@creighton.edu](mailto:hslcirc@creighton.edu))

- Most items can be delivered within 3-5 working days [rush delivery (within 48 hours) is available at an additional cost]
- Materials can be delivered via e-mail (PDF), campus mail, U.S. mail, or picked up at the library
- Payment may be by departmental accounts, cash, check, JayBuck\$, or via eMarketplace  
Fee schedule (cost is contingent upon lending library's charges to HSL):
  - In-state lending library: \$2.00 - \$5.00 per item
  - Out-of-state lending library: \$9.00 - \$15.00 per item
  - Rush delivery service: an additional \$5.00 - \$10.00 per item (this applies to both in-state and out-of-state lending libraries)

Interlibrary loan request forms are available at the library's Service Desk or via the library website (<http://hsl.creighton.edu/services/requestsearchmaterials>).

## Services & Resources (cont.)

### **Copyright for Course Materials** (Judi Bergjord: 280-5199 or [refdesk@creighton.edu](mailto:refdesk@creighton.edu))

Do you need assistance obtaining copyright permission for course-related materials? We can help! The Library staff will contact the publisher and submit all the required information for you. For more information, visit the Health Sciences Library's **Obtain Copyright Permission** page (<http://hsl.creighton.edu/services/obtaincopyrightpermission>).

### **Computer Search Service** (280-5138 or [refdesk@creighton.edu](mailto:refdesk@creighton.edu) or IM name=cuhslrefdesk)

Take advantage of our expertise: ask a reference librarian to conduct your next literature search.

- No cost for Creighton University faculty, staff, and students
- Most search requests are completed within a few hours
- Usually delivered via e-mail (other options are available)
- Besides searching the major health science databases, we have access to hundreds of other databases via the Dialog search system

Search request forms are available at the library's Service Desk or via the library website (<http://hsl.creighton.edu/services/requestsearchmaterials>).

### **Educational Services** (Jeanne Burke: 280-5143 or [refdesk@creighton.edu](mailto:refdesk@creighton.edu))

The Library Staff provides a wide variety of educational services to faculty and students. We are available for:

- Classroom presentations
- Small group tutorials
- Library tours and orientations

We will also work with faculty to design customized web pages featuring the most appropriate resources for a particular assignment or project.

### **Instant Messaging Reference Services**

The reference staff provides Instant Messaging reference service. **cuhslrefdesk** is our valid IM name with AOL Instant Messenger, MSN Messenger, and Yahoo!Messenger. The reference staff will IM back during normal Reference hours:

- Monday – Thursday 7:30 am – 10:00 pm
- Friday 7:30 am – 6:00 pm
- Saturday 10:00 am - 6:00 pm
- Sunday 1:30 pm – 10:00 pm

### **Requesting Library Purchases**

To request that the Health Sciences Library purchase new materials, whether a book, a journal, or audiovisual material, in tangible form or online, please use the form via the library's web site (<http://hsl.creighton.edu/services/requestsearchmaterials>). To aid the library in making selection decisions, please provide as much detail as possible as to why the item is needed.

Requests may be submitted at any time.

- Books and audio-visual items are purchased throughout the year
- New journal subscription purchases are made annually in the fall, to begin in January of the following year

*Requests need to be received by **1 October 2009** to be considered for a 2010 subscription*

For specific information:

- **Multimedia** Diana Boone (280-5175; [DianaBoone@creighton.edu](mailto:DianaBoone@creighton.edu))
- **Books** Jane Fishkin (280-5136; [jpfish@creighton.edu](mailto:jpfish@creighton.edu))
- **Journals** Bryan Stack (280-5137; [cuhsl-serials@creighton.edu](mailto:cuhsl-serials@creighton.edu))

## Single-Service Desk Concept: Service is the Focus

In June 2009, the Health Sciences Library combined all of its service desks into one. Prior to this move, the library staffed three service desks—Circulation, Reference, and the Learning Resources Center (LRC). The Circulation and Reference desks were on opposite sides of the first floor entrance and the LRC desk was on the second floor. A single service desk has been temporarily created out of the existing Circulation Desk. It was established to provide one-stop access, offering our patrons more efficient and consistent service.

The single service desk will be a work-in-progress. The ongoing evaluation of staff training needs and of the service provided will continue. Ultimately, a new desk will be built to replace the temporary one. This new desk will be constructed based on the needs identified during this interim period.

A single service desk design will allow staff to respond quickly to each user's unique information needs. The ultimate goal for the Health Sciences Library is to position ourselves to build on and improve upon the excellent service that that has always been provided.

## Proposed Educational Events for 2009-2010

Sessions will be held in the Health Sciences Library's Thune Seminar Rooms

Open Session Library Sessions	Sept. 8-10, Sept 15-17	3:30-5:30 p.m.
Searching Medline in PubMed	Sept. 22 Sept. 24 Oct. 1	12-1 p.m.; 3:30-4:30 p.m. 3:30-4:30 p.m. 4-5 p.m.
Academic Search Premier as a Health Sciences Information Resource	Sept. 24, Sept 29	12-1 p.m.
RefWorks for CU Faculty Bibliographies	Oct 7	2-3 p.m.
Health Sciences E-Books: Unchaining the Book from Paper	Oct. 8	12-1 p. m.
RefWorks	Oct. 13	12-1 p.m.; 3:30-4:30 p.m.
How Do I ... Ask DoIT Session	Oct. 14	12-1 p.m.
Writing as Therapeutic Tool	Oct. 27	3:30-5:00 p.m.
RefAware: Strategies for Keeping up with the Literature	Nov. 3 Nov. 5	12-1 p.m. 3-4 p.m.
Using Mobile Resources	Nov. 17 Nov. 19	3:30-4:30 p.m. 3-4 p.m.
Anointing of the Sick	Dec. 3	12-1 p.m.

## Point-of-Care Resources: How Do They Compare? (cont. from page 2)

The Health Sciences Library compares four point-of-care evidence-based programs (UpToDate, FIRSTConsult, ACP PIER, and eMedicine). All four resources cover most common diseases and conditions; all four include pediatric aspects as well.

Resource				
<b>Content</b>	Contracts with physicians; contributors are listed along with the date topic was last updated	Contributors are listed along with the date topic was last updated	Contracted with McMaster University for content	Contracts with currently practicing physicians from a wide range of institutions
<b>Search Option</b>	Search box	Search Box and Differential Diagnosis tool	Search box	Search box, advanced search , or specialty search options
<b>Ranking</b>	Ranks results by best match	Ranks results by best match	Ranks results by best match	Lists results alphabetically by name of disease
<b>Displays</b>	Long list of results broken down into related diseases or conditions	List of results, but combines into one monograph	Short list of results but combines into one monograph	Each result has a brief summary included
<b>Results</b>	Main results broken down further into subtopics such as treatment & prevention; clinical features with diagnosis; and epidemiology, pathogenesis, and etiology	List is broader but once into monograph it is very detailed, including ICD-9 codes, clinical pearls, management of special issues	Have to click on "Point of Care" from the left column then select a monograph from the list of topics; emphasis is on drug therapy information	Monographs listed in areas of specialty cover the basic information including diagnosis, tests & treatment
<b>Navigation</b>	Left column lists sections within document ; has tabs at top to prioritize list by adult or child	Left column lists sections within document; can also use the alphabetical list for topics	Left column list sections within document	Left column will allow you to search by specialty
<b>PDA Version</b>	Only available with paid individual subscription	Yes; provides a free downloadable program that works on palm & PocketPC	Yes; provides a free downloadable program that works on palm & PocketPC	Yes; requires Mobipocket and Windows OS and Blackberry/Palm/WindowsMobile/Symbian Smartphone
<b>Overall Strengths</b>	Provides more concise document for quick reference and includes helpful tables and charts	Design is to facilitate teaching & learning; incorporates links to guidelines throughout; Differential Diagnosis tool; has free PDA software	Detailed drug information	Easy to read; specialty search option; has a table of contents on main page for review
<b>General Weakness</b>	Not available off campus or on PDA	More detailed monographs so it takes more clicks to get to specific information	Not as much background information	Can only narrow search by specialty; images are a separate search and most are x-rays

## Professional Activities of the HSL/LRC Staff

**Nannette Bedrosky (Head of Technical Services)** attended the SIRSI Midwest Users Group (SMUG) Conference [Bellevue, NE]. She also co-presented “Why Bother? Using the Label Designer in JAVA Workflows” at the SMUG Conference.

**Judi Bergjord (Reference/Outreach Librarian)** attended the Medical Library Association (MLA) Annual Meeting [Honolulu, HI]. At MLA, she participated in focus groups and attended sessions on the NIH Public Access Policy. Judi also attended the Creighton University Health Center’s Health Fair. At this health fair, she and three Creighton students assisted clinic patients in creating their Family Health History. Judi also assisted Creighton staff in creating their Family Health History. Judi also attended the following workshop: “Crossing the Religious Divide: Training Caregivers in Religious Diversity”. She presented participants at this workshop with health information and patient education resources for diverse populations.

**Diana Boone (Head of Learning Resources Center)** received her certificate of completion for Foundations of Effective Supervision.

**Jim Bothmer (Library Director)** attended the following meetings/conferences: Midcontinental Chapter of the Medical Library Association (MCMLA) Annual Meeting [Cody, WY], Annual Meeting of the Association of Academic Health Sciences Libraries [San Antonio, TX], Jesuit Medical Education Conference [St. Louis, MO], and Mid-Winter Association of Academic Health Sciences Libraries (AAHSL) Board Meeting [Atlanta, GA]. Jim served in the following professional capacities: Association of Academic Health Sciences Libraries Board of Directors; Consultant, National Library of Medicine (evaluating the Regional Medical Library Program – Midwest Region); Doody Advisory Council. Jim presented “Digital Resources Available to Alumni” for the Jesuit Medical Education Conference.

**Jeanne M. Burke (Reference/Education Coordinator)** attended the Medical Library Association (MLA) Annual Meeting [Honolulu, HI]. At MLA, she served as moderator for the following sessions: “Training the Trainer”, “Technology and E-Resources: Evolving with the Times”. Jeanne assisted with the program planning for the following: Committee of the Libraries in Medical Education Special Interest Groups, Annual Meeting for the Central Group on Education Affairs of the Association of American Medical Colleges. Jeanne taught a continuing education course (Internet Health Information Resources) for the Central College Health Association Annual Meeting [Omaha, NE]. She also served as Senior Executive Board Member and Chair of Education for ICON (the local Health Sciences Librarians group).

**Sue Chamberlin (Administrative Assistant)** completed the Employee Development’s Certificate in Communication Competency. She also attended the following Division of Information Technology (DoIT) classes: BlueCafe and BlueQ.

**Siobhan Champ-Blackwell [Regional Liaison of the National Network of Libraries of Medicine (NNLM)]** conducted the following presentation: “Getting Started in Health Information Outreach in Minority Communities” (Medical Library Association Annual Meeting). She served as panelist for the following: “Let’s Talk About Sex” (REFORMA National Conference), “Rural Health Care: The Challenges” (Midcontinental Chapter of the Medical Library Association Annual Meeting), “Don’t Be a Bystander: Own Your Own Sexual Health” (National Organization for Women Conference). Siobhan served as moderator for the following: “Reaching Thousands: Using the Internet to Improve Outreach, Collaboration, and Information Dissemination (Diversity Rx Conference). Siobhan also collaborated on the following posters: “Interprofessional Scholarship, Service, and Education: A Sustainable Model for Scholarship of Engagement” (NIH Summit: The Science of Eliminating Health Disparities Poster), “National Network of Libraries of Medicine: Empowering Change Through Health Care Information Access” (3<sup>rd</sup> National Leadership Institute Summit).

**Marcella Dial (Serials Specialist)** attended the SIRSI Midwest Users Group (SMUG) Conference [Bellevue, NE].

**Jane Fishkin (Acquisitions & Cataloging Coordinator)** attended the SIRSI Midwest Users Group (SMUG) Conference [Bellevue, NE].

**Tim Glick (Weekend/Evening Supervisor – Circulation Department)** co-presented “Why Bother? Using the Label Designer in JAVA Workflows” at the SIRSI Midwest Users Group (SMUG) Conference [Bellevue, NE]. Tim also joined the Health Sciences Library/Learning Resources Center (HSL/LRC) Information Technology team and began working on the multi-departmental Windows 7 Evaluation Team.

**Emma McCruel (Weekend/Evening Supervisor – Learning Resources Center)** attended the following Employee Development class: “Change: Understand and Embrace”.

**Bryan Stack (Serials & Electronic Collections Librarian)** attended the SIRSI Midwest Users Group (SMUG) Conference [Bellevue, NE].

**Matthew Stanley (Library Specialist)** attended the following Employee Development class: “Pursuing Happiness in Life”.

# BICInformer

Creighton University  
 Health Sciences Library  
 2500 California Plaza  
 Omaha NE 68178-0210

## Hours of Operation

### Health Sciences Library/LRC

Sunday	10:00 am– Midnight
Monday–Thursday	7:00 am– Midnight
Friday	7:00 am–10:00 pm
Saturday	10:00 am– 6:00 pm

### Drug Information & Evidence Based Practice

Monday-Friday	8:00 am– 5:00 pm
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### Creighton Creative Services

Monday–Friday	8:00 am– 5:00 pm
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## Points of Contact

Director A. James Bothmer  
[jbothmer@creighton.edu](mailto:jbothmer@creighton.edu)

Telephone:	
Administration	402/280-5135
Circulation	402/280-5109
Interlibrary Loan	402/280-5144
Learning Resources Center	402/280-5131
Reference	402/280-5138
Serials (Journals)	402/280-5137
Technical Services	402/280-5102
Fax	402/280-5134

Web: <http://www.hsl.creighton.edu>

### Drug Information & Evidence Based Practice

Telephone: 402/280-5100, 280-5101  
 Web: <http://druginfo.creighton.edu>

### Creighton Creative Services

Telephone: 402/280-5140  
 Web: <http://www.creighton.edu/creativeservices>