Library Staff: The “Second Leg”

By Jim Bothmer

In the spring 2016 issue of the BICInformer I wrote about the concept of repurposing physical space in the Health Sciences Library and that the demise of the physical library was very premature (BICInformer, V. 156, February 2016, p. 1). I compared the library to a three-legged stool. One leg represents the physical space. A second leg represents the people or the staff that provide access to this information by acting as a quality filter. And, the third leg represents resources or the information we acquire and process to support the teaching, research, and patient care information needs of our clients, the faculty, staff and students of the health sciences schools and college. It is the second leg that I want to address in this issue.

The members of the library staff are the critical component of a successful library. The librarians of today are not your father’s librarians! No longer do we, if we ever did, sit behind a desk waiting for clients to come to us. No longer do we, if we ever did (!), “guard” the physical collection. No, today’s staff members reach out to our clients. This highly trained and educated staff are professional in nature. They have high level skills that cover a gamut of information retrieval skills. They have a terminal degree that allows them to practice information management. We teach credit classes as well as numerous tutorials. We digitize the scholarly output of the university. In short, the staff of any library is key to that facility. Without this group of professionals a library would be a space with an unused collection (print or e-resources).

We have assigned liaison librarians to each school, college and department. Liaisons are librarians who reach out to their “subject” constituency. The librarians stand ready to help faculty, staff, and students find, organize, and manage information. Like the faculty, students, and staff they serve, the library liaisons stay current through continuing education, reading the literature, and regular courses and in order to meet the information needs of today and tomorrow. We can be reached in person, by phone, by chat, and by Facebook.

Librarians work closely with researchers, clinicians, residents, students and staff. We are not necessarily subject experts in a particular field but we know how to manipulate and gain maximum value of the information resources so are thus an invaluable part of the health care team.

To sum up, our librarians are educators, information solvers, innovators, information experts, research assistants, information technology experts, information literacy experts, data managers and much more.

So, I ask that you visit the library (in person or virtually) and take advantage of the professional, skilled librarians and staff members. I think you’ll agree that they make your professional life much easier.

In the next issue I’ll discuss the resources and how they are changing.
HSL Workstudy Student Wins Award

Gabrielle Braden, a senior in Creighton University's College of Arts and Sciences, has been named Creighton's student employee of the year. Braden has worked in the Creighton Health Sciences Library for three and a half years. She is from Omaha and is currently attending Creighton’s School of Dentistry.

Braden was selected for this award by a team of Creighton staff members from 23 other nominees. She was recognized at a luncheon in April and received a $1,000 scholarship.

In the words of Rose Melonis, a Reference Librarian who covers our Service Desk with Gabby frequently, “Gabby is one of the most personable and upbeat work study students. She has an extremely positive and engaging attitude that is pleasant to have in the workplace.”

Congratulations Gabby!

Madonna Knudson, Library Specialist, announced her resignation effective August 19, 2016. After nearly 30 years of exemplary service at the Health Sciences Library, Madonna (with her husband Mike) moved to be closer to her family in Minnesota. Her unequaled customer service, reliability, and kindness will most definitely be missed.

We wish Madonna and her family all the best!

CHI Health Liaisons –

Judi Bergjord, Maria Ford, Cindy Perkins and Joy Winkler make up the CHI Health Liaison team, providing library services for the employees of the 14 hospitals and multiple clinics that make up CHI Health. It was a busy year as they conducted 449 searches and delivered 3917 documents for CHI Health employees. They visited 11 hospitals introducing library services to nurses, conducted orientation sessions regarding Medline, CINAHL and Clinical Key nursing, and presented to OB Nursing Residents. The team members contributed content to 6 CHI weekly newsletters. Cindy, Maria and Joy also attend various committee meetings at Bergan Mercy, St. Elizabeth and Immanuel hospitals. The CHI Health librarian team created a library orientation video to be shown at new RN employee orientation. Soon they will hold the second CHI Health library advisory committee meeting with members from the CHI Health team.

Cindy, Joy, Judi and Maria also provide services to the Catholic Health Initiatives headquarters employees in Englewood, CO. Over the past year they have conducted 52 searches and delivered 422 articles.
The Creighton University Libraries are excited to bring you **JaySearch**. Our new search tool locates all Creighton University library holdings (traditional catalog search), most Creighton University-licensed collections and resources, and a wide range of open access resources. Keep in mind, however, that if a more narrow or specialized search is necessary, you can still connect to individual research databases.

Additionally, if you login to **JaySearch** with your NetID and blue password, you will have the ability to view your library record, place holds and renew books and DVDs, as well as organize, e-mail, print, and export items of interest.

Please contact Health Sciences Library Staff with questions – research or otherwise. We look forward to growing and realizing the potential of **JaySearch** with you!

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**Mass Violence and Trauma Resources**

Annette Parde-Maass, Community and Global Health Librarian

Though violent crime has declined over the past twenty years, 2016 has seen an uptick compared to 2015 (Soffen, 2016). Perhaps the combination of this rise, easy access to event coverage, and a more connected world makes it seem as if incidents of mass violence have reached epidemic proportions this year. For those of us that provide or are preparing to provide information or care, there are a number of excellent resources on coping with violence-related trauma from the U.S. Department of Health and Human Services. Providers, caregivers, law enforcement, communities, and humans all around the globe may find this material useful.

The [Violence-Related Trauma Resources](https://www.minorityhealth.hhs.gov) page from the Office of Minority Health includes resources for individual, families, and caregivers, as well as providers, law enforcement, and other professionals.

**Disaster Information Management Research Center (DIMRC)** from the National Library of Medicine has an entire page devoted to resources on Coping with Disasters, Violence and Traumatic Events, including multi-language materials. DIMRC also hosts [Disaster Lit](https://disasterlit.nlm.nih.gov), a searchable repository of links to disaster medicine and public health resources. Searches for “mass violence” or “trauma” find materials such as [Accessible, Multi-Language Behavioral Health Videos for Use at Response Sites](https://www.schoology.com) from the National Association of County and City Health Officials (NACCHO).

**Substance Abuse and Mental Health Services (SAMHSA)** has a blog post, [Coping in the Wake of Incidents of Mass Violence](https://www.samhsa.gov), that links to a number of reliable resources including ones for communities. SAMHSA also has a portion of the site devoted to the [National Child Traumatic Stress Initiative (NCTSI)](https://www.nctsi.org), which has infographics, facts, and other materials for parents, caregivers, educators, health professionals, and media.

Clinical Pharmacology powered by Clinical Key

Great news! Our subscription to Clinical Pharmacology is being upgraded to Clinical Pharmacology powered by ClinicalKey.

Why Is This Upgrade Happening?

Clinical Pharmacology, the highest rated drug reference by users, comes together with ClinicalKey, the intelligent clinical search engine that makes it easier to find and apply relevant knowledge.

Clinical Pharmacology powered by ClinicalKey has been designed with advanced technology and insight from extensive customer research. You will benefit from accurate answers to your drug questions – now delivered even faster than before – and deep access to evidence-based content.

What Drug Information Content Is Included?

Clinical Pharmacology powered by ClinicalKey includes features and content from the current version of Clinical Pharmacology, strengthened by an enhanced user experience:

- Drug Monographs
- Patient Drug and Disease Education
- Pediatric/Neonatal
- IV Compatibility
- Toxicology
- Oncology
- Custom Reports and more

How Can I Access Clinical Pharmacology powered by ClinicalKey?


To access the mobile app, register to create a login and password. Those credentials will unlock the free app.

Clinical Pharmacology powered by ClinicalKey will continue to support you every day in making informed medication decisions, protecting patient safety, and working productively. Please feel free to get started today, and contact the Reference staff at refdesk@creighton.edu or 402-280-5138 if you have any questions or comments.
FALL 2016 PROGRAMS AT THE HEALTH SCIENCES LIBRARY

**Basics of RefWorks & Write-N-Cite** - This session will show you how to import citations from popular databases such as Medline/PubMed and CINAHL. Once you start writing papers, you will be able to use these references to insert citations and create instant bibliographies in styles such as APA or AMA. We can show you how to get started using these time-saving productivity tools!

Thursday, November 3rd, 3:00-4:00pm, Online (sign-up required for online*)

**CINAHL Complete** - This session will highlight the expanded capabilities of the CINAHL Complete database using the EBSCOHost interface.

Thursday, November 10th, 4:00-5:00pm, Thune Seminar Rooms A&B
Tuesday, December 13th, 12:00-1:00 p.m. Online (sign-up required for online*)

**Searching in PubMed** – This session will help you become a more efficient searcher in PubMed including using the Medical Subject Headings (MeSH), Boolean operators and how to manage your results.

Thursday, October 27th, 3:30-4:30 p.m., Thune Seminar Rooms A&B
Tuesday, November 22nd, 12:00-1:00 p.m. Online (sign-up required for online*)

**Finding Basic U.S. Census Statistic Information** – American Factfinder is an interface that allows you to search census data quickly and efficiently...once you get the hang of it. The census does a lot more than count people. Using the census, you can access social and economic data on a very specific population. Unlike virtually any other statistical resource, the census allows you to sample very small geographies, allowing you to compare neighborhoods in the same city, or cities in the same state.

Thursday, October 13, 3:30-4:30pm, Thune Seminar Rooms A&B

**CDC Wonder** – Learn how to use the Center for Disease Control database to locate health statistics information. CDC Wonder (Wide-ranging Online Data for Epidemiologic Research) is an easy-to-use, menu-driven system that makes the information resources of the CDC readily available.

Tuesday, November 1rd, 12:00-1:00 p.m., Online (sign-up required for online*)

**County Health Rankings** - The annual *County Health Rankings* measure vital health factors in nearly every county in America. Find out how to search this resource and use it to develop community outreach.

Thursday, October 20th, 12:00-1:00p.m., Thune Seminar Rooms A&B

**Citation & Reference Searching Techniques** – This session will identify methods & resources for working with cited references

Tuesday, December 8th 12:00-1:00 p.m., Thune Seminar Rooms A&B

*Registration required contact HSL Refdesk@creighton.edu or (402)280-5138

For more information or to request an individual or special session, please contact Jeanne M. Burke, HSL Education Coordinator at (402)280-5143 or jburke@creighton.edu
Credit Cards Accepted

The Health Sciences Library accepts Credit/Debit card payments from the following providers: Visa, MasterCard, Discover, American Express, Diners’ Club. Credit/Debit card payments for library services or fees can be made in person (at the Main Desk) or by phone.

Photocopy Service (402-280-5109 or hslcirc@creighton.edu)

The library supports all research with a pull & copy service (within copyright laws) of materials in our collection.

Photocopy service is free to faculty, staff & students
Copied articles may be delivered via campus mail, U.S. mail, e-mail (PDF), or picked up at the library $2.00/article for all Creighton University alumni
Payment may be by cash, check, JayBuck$, or credit card.

*Photocopy request forms are available at the library’s Service Desk or via the library website (http://hsl.creighton.edu/services/request).*

Material Checkout (402-280-5109)

Books
Staff and students: four-week loan period
Faculty: one semester loan period
Renewal may be done by calling the Service Desk (402-280-5109)

Periodicals (Journals)
Bound periodicals may be checked out for one week by faculty, staff, or students
Periodicals that are not bound (single issue journals) may be checked out for 24 hours

Reserve material
Print materials (including personal copies) that may be checked out for 4 hours and used only in the library

DVDs may be checked out for one week by faculty, staff, or students
Kits & Posters may be checked out for one week by faculty, staff or students
iPads may be checked out for one week by faculty, staff, or students
Models may be checked out for use in the library by students

Faculty Delivery Service (402-280-5109)

- Library Materials may be delivered to on-campus offices, Monday through Friday, from 7:30 am – 3:30 pm, upon request
- For same day delivery, requests must be made between 7:30 am – 3:30 pm
- Requests may be made online (http://hsl.creighton.edu/services/request) or by calling the Service Desk (402-280-5109)

Reserves (Tim Glick: 402-280-5109 or hslcirc@creighton.edu)

- Electronic reserves (eReserves) are now available via BlueLine.
- Please contact Tim Glick at the number above with any questions.
- Print reserves (including personal copies) are placed on reserve and are available for four-hour check-out for use in the library
**Interlibrary Loan** (Cindy Abel: 402-280-5144 or hslill@creighton.edu)

Most items can be delivered within 3-5 working days. [Rush delivery (within 48 hours) is also available. Please be judicious when opting for rush delivery as this service incurs additional costs for the Health Sciences Library.]

ILL service is free to faculty, staff & students

Copied articles may be delivered via campus mail, U.S. mail, e-mail (PDF), or picked up at the library $2.00/article for all Creighton University alumni

Payment may be by cash, check, JayBuck$, or credit card.

Interlibrary loan request forms are available at the library’s Service Desk or via the library website (http://hsl.creighton.edu/services/request).

**Computer Search Service** (Reference: 402-280-5138 or refdesk@creighton.edu)

Take advantage of our expertise: ask a reference librarian to conduct your next literature search.

- No cost for Creighton University faculty, staff, and students
- Most search requests are completed within 24 hours
- Usually delivered via e-mail (other options are available)

Search request forms are available at the library’s Service Desk or via the library website (http://hsl.creighton.edu/services/request).

**Educational Services** (Jeanne Burke: 402-280-5143 or refdesk@creighton.edu)

The Library Staff provides a wide variety of educational services to faculty and students. We are available for:

- Classroom presentations
- Small group tutorials
- Library instruction and orientations

We will also work with faculty to design customized resource guides featuring the most appropriate resources for a particular assignment or project.

**Chat Capability for Reference Services**

The reference staff provides Chat reference service. Go to www.creighton.edu/libraries to find the chat box. The reference staff will chat back during normal Reference hours:

- Monday – Thursday 7:30 am – 10:00 pm
- Saturday 10:00 am - 6:00 pm
- Friday 7:30 am – 6:00 pm
- Sunday 1:30 pm – 10:00pm

**Requesting Library Purchases**

To request that the Health Sciences Library purchase new materials, whether a book, a journal, or multimedia material, in tangible form or online, please use the form via the library’s web site (http://hsl.creighton.edu/services/request). To aid the library in making selection decisions, please provide as much detail as possible as to why the item is needed.

Requests may be submitted at any time. Books and audio-visual items are purchased throughout the year. New journal subscription purchases are made annually in the fall, to begin in January of the following year. Requests need to be received by **October 15, 2016** to be considered for a 2017 subscription.
**Shawn Ammon (Client Support Analyst)** attended the Workshop Ezproxy assessment and administration techniques and tips at the ERL 2016 Conference in Austin TX in April. Shawn will be presenting “Zen and the Art of Ezproxy maintenance” at the NLA conference Friday, October 21, 2016.

**Nannette Bedrosky (Metadata Librarian)** attended the 2015 NLA/NSLA (Nebraska Library Association/Nebraska School Librarians Association) Joint Conference, in Lincoln, NE.

**Judi Bergjord (Outreach Librarian)** attended the Medical Library Association (MLA) Annual Meeting, “Mosaic: Be Part of the Big Picture” in Toronto this May. She also participated in the “Virtual Connections” conference, the first virtual meeting of the MCMLA (MidContinental Chapter of the Medical Library Association) last October. Judi is also a member of the Special Projects committee in ICON, a local health sciences library consortium.

**Jim Bothmer (Library Director)** Jim attended many conferences in the last year including the NE Library Association annual meeting in Lincoln, the MCMLA (Midcontinental Chapter of the Medical Library Association) virtual annual meeting in Omaha, the AAHSL (Association of Academic Health Sciences Libraries) meeting in Chicago where he completed a three-year term on the Board of Directors Executive Committee. Jim also traveled to Denver for the Association of Jesuit College and University Libraries annual meeting, to Bethesda for the Chicago Collaborative Committee meeting, and to Toronto for the Medical Library Association annual meeting.

**Jeanne M. Burke (Education Coordinator/Reference Librarian)** Jeanne continues to serve on the Immunization Task Force of Metro Omaha Steering Committee Board. She was asked to join the CPHHE (Center for Promoting Health and Health Equality) Partnership to support the research, planning, collaborative activities and projects. Jeanne is currently serving as Membership Chair for the Educational Media & Technologies Section of MLA (Medical Library Association). She is the MCMLA (MidContinental Chapter of the MLA) Chapter Membership Liaison to MLA and recently became a member of the MCMLA’s newly formed Strategic Planning Task Force. She is a member of ICON, a local health sciences library consortium, and APHA (American Public Health Association).

**Rose Frederick (Digital Services Librarian)** completed a Linux Operating Systems class at Metro in the Spring Quarter.

**Annette Parde-Maass (for the National Network of Libraries of Medicine, MidContinental Region)** visited community college libraries throughout Nebraska as part of the Creighton Global Initiative Committee. She participated in a Systematic Review Workshop, University of Utah and presented on Asana project management application for NN/LM MidContinental Region Breezing Webinar. Annette exhibited and the following conferences: the Global Health Midwest Conference, the Nebraska Nurse Practitioner Conference, the Refugee Health Fair at Peace International Friendship Center, and the Nebraska Educational Technology Association conference. She also attended the Addressing Health Disparities Seminar - Social Determinants of Violence: Public Health Solutions, the Medical Library Association conference in Toronto, Ontario, Canada, and the Omaha Health Summit. She participated in the South Omaha – Dynamic Immigrant Community, North Omaha – Context and Connections, presented “Senior Health Resources” for NN/LM MidContinental Region Discover Webinar, and presented at the Three Rivers Library System fall workshop. Annette also exhibited and presented at the Nebraska Association for Translators and Interpreters and at the Nebraska Academy of Teachers of Science as well as attended and live-tweeted the NN/LM Cross-regional Data Symposium at University of Utah.

**Karl Wirth (Digital Services Librarian)** completed a Linux Operating Systems class at Metro in the Spring Quarter.
Located in the Bio-Information Center (BIC), the Health Sciences Library / Learning Resources Center of Creighton University publishes the BICInformer two times a year.

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Regular Hours of Operation
Health Sciences Library/LRC
Sunday 10:00 am—Midnight
Monday—Thursday 7:00 am—Midnight
Friday 7:00 am—10:00 pm
Saturday 10:00 am—6:00 pm

Drug Information & Evidence Based Practice
Monday-Friday 8:00 am—5:00 pm

Points of Contact
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jbothmer@creighton.edu

Telephone:
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Service Desk 402/280-5109
Interlibrary Loan 402/280-5144
Learning Resources Center 402/280-5109
Reference/Information Services 402/280-5138
Digital Collection 402/280-5142
National Network of Libraries of Medicine 402/280-4156
Fax 402/280-5134

Web: http://www.hsl.creighton.edu
Staff Directory: http://hsl.creighton.edu/aboutus/staffdirectory/

Drug Information & Evidence Based Practice
Telephone: 402/280-5100, 280-5101
Web: http://druginfo.creighton.edu

Christmas Break
Sun., Dec 18 10am – 6:pm
Mon., Fri. Dec. 19-23 7am—5pm
Sat. Dec 24—Mon Jan 2 Closed
Tues., Jan 3 Resume Regular Hours

Take a break or just fuel up at the Café
Located at the top of the spiral stairs
Health Sciences Library
Open 7:30 am – 4:00 pm Mon. – Thurs.
7:30 am – 1:30 on Friday.

FOR FINALS
Wed, Nov 23 7:00am- 6:00pm
Thurs, Nov 24 CLOSED
Fri, Nov 25 CLOSED
Sat, Nov 26 10:00am – 6:00pm
Sun, Nov 27, Regular Hours Resume

Thanksgiving Hours
Mon., Dec 5th through Thurs, Dec. 8th 6:30 – 1 am
Friday., Dec 9th 6:30 – 10pm
Sat., Dec. 10th 8am – 6pm
Sun., Dec 11th 8am – 1am
Mon., Dec. 12th -Thurs. Dec 15th 6:30 – 1am
Fri., Dec 16th 7am – 5pm

Late-night hours FOR FINALS