Director’s Report for Fall BicInformer

By Jim Bothmer

I welcome back all returning faculty, students, and staff. And I extend a special, heartfelt welcome to the brand new faculty, staff, and students beginning their studies and responsibilities this fall. On behalf of my staff we are excited to be working with you this coming academic year.

Although there were no major changes to the physical facility this summer there was a significant change in the organizational structure of the library. In an effort to more accurately reflect the services we provide our primary clients and to streamline processes we reorganized the staff beginning this year. The opportunity to do this came about with the retirement of long time employee Pat Meeves. Pat retired July 5 after nearly 25 years of service to the Health Sciences Library and Creighton University. Pats’ competence, sense of humor, and steadying influence is missed.

However, going forward as we must, the following structure replaces the old departmental arrangement. Prior to July, the organizational structure consisted of five departments: Access Services, Learning Resources Center, National Network of Libraries of Medicine, Reference/Education, and Technical Services. The new structure is as follows:

Information Services (Richard Jizba, Head)
- E-resources and serials
- Assessment/usage analytics
- Digital repository and collections
- Data Curation /Research data archiving
- Metadata/cataloging
- Library system
- Interlibrary Loan
- Acquisitions

User Services (John Mitchell, Head)
- Reference
- Education/distance Education
- Outreach
- Service Desk Staffing
- Circulation/Reserves
- Student Workers Coordination

National Network of Libraries of Medicine (Monica Rogers, Liaison)
- Health Literacy
- Outreach to underrepresented populations

Clinical Assessment /Simulation (Diana Boone, Head)
- Collection development
- Clinical Assessment Center/Simulation operations
- Maintenance of collection
- Software operation
- Scheduling

Regardless of the structure we remain steadfast in our desire to provide you the best services and resources possible. We are excited to be working with you in this coming academic year.
Located in the Bio-Information Center (BIC), the Health Sciences Library / Learning Resources Center of Creighton University publishes the BICInformer three times a year.

Editor and Web Distribution:  Judi Bergjord

Lay-out, Design, and Distribution:  Sue Chamberlin

Contributors:  Shawn Ammon, Diana Boone, Jim Bothmer, Jeanne Burke, Monica Rogers, Bryan Stack

**Thanksgiving Break**

Wed, Nov 21 7:00am–6:00pm
Thurs, Nov 22 CLOSED
Fri, Nov 23 CLOSED
Sat, Sun, Nov 24-25 10:00am–6:00pm

**Winter Break**

Fri, Dec 14 7:00am-8:00pm
Sat-Sun, Dec 15-16 10:00am-6:00pm
Mon-Fri, Dec 17-21 7:00am-5:00pm
Sat, Dec 22–Tues Jan 1  CLOSED
Wed, Jan 2 return to regular hours

Library adds AccessPharmacy™

The library is adding AccessPharmacy™ to the electronic collections. AccessPharmacy™ is a regularly updated, online resource that allows users to explore leading pharmacy references, search curriculum topics, research drugs and supplements, and keep up with the latest pharmacy news. It helps students develop key decision-making skills with virtual cases, integrated case studies and care plans. Some of the key titles include:

- Pharmacotherapy: A Pathophysiologic Approach, 7e
- Pharmacotherapy Casebook, 7e
- Goodman & Gilman's The Pharmacological Basis of Therapeutics, 11e
- Harrison’s Principles of Internal Medicine, 17e
- Basic & Clinical Pharmacology, 11e
- Applied Biopharmaceutics & Pharmacokinetics, 5e
- Drug Information: A Guide for Pharmacists, 3e
- Pocket Guide to Diagnostic Tests, 5e
- Goldfrank’s Toxicologic Emergencies, 9e

There is also a mobile version with DiPiro's Pharmacotherapy: A Pathophysiologic Approach.

National Library of Medicine/Association of Academic Health Sciences Libraries Leadership Fellows Program

Jim Bothmer, Library Director participated in the National Library of Medicine/Association of Academic Health Sciences Libraries Leadership Fellows Program (NLM/AAHSL Fellows) as a mentor. The NLM/AAHSL Fellows Program is jointly sponsored by the NLM and AAHSL. It is focused on preparing emerging leaders for the position of director in academic health sciences libraries. It offers the opportunity to work closely with a mentor who is a current director and to work collaboratively with other fellows and mentors. The one-year program design provides a variety of learning settings, including in-person leadership institutes, attendance at an Association of American Medical Colleges (AAMC) annual meeting, and a virtual curriculum on issues of library leadership. The fellow/mentor relationship culminates in site visits to the mentor's home library, giving exposure to leadership in another environment. The program creates a cohort of leaders who can draw upon each other for support throughout their careers.

This spring, the NLM/AAHSL Fellows program partnered Jim Bothmer with Jeff Williams. A life-long California resident, Jeff literally moved his family across country to New York City to join the staff at the New York University Medical Center Library as an Associate Director mid-way through the Leadership program all the while fulfilling the rigorous obligations of the Leadership program. Jeff has made two site visits to Creighton University (May and July) and met with a variety of individuals in leadership positions. He also got to experience the Alegent Creighton University Medical Center merger.

Jeff stated his learning outcome as follows: "The Leadership Fellows Program is an outstanding opportunity to further develop my leadership abilities at this critical time for academic health sciences libraries. I would welcome the chance to learn from an experienced mentor working in a different library setting. This, and the other elements of the Program, would help me broaden my leadership vision and problem solving skills."

The program ends in early October with a week-long capstone event in Washington, D.C.
Simulation in Healthcare: Where No One Has Gone Before

By Diana Boone

I was privileged to receive a Professional Development Award to attend the “Simulation in Healthcare: Where No One Has Gone Before” conference sponsored by the Drexel University College of Nursing and Health Professions, held in Fort Lauderdale, Florida on March 21-23, 2012. My goal in attending this conference was to increase my understanding of how libraries can play a role in access to simulation scenarios in healthcare education.

Experiential learning in the form of technology-enhanced patient simulation is an important aspect of teaching and learning in healthcare. Dr. David Rodgers, MD, from the Children's Hospital of Philadelphia, opened the conference with a presentation on the importance of debriefing after a simulated experience and included the following maxim: “Practice does not make perfect... Practice makes permanent.” This gets to the heart of simulation education and was borne out throughout the conference with one session after another extolling the superior learning modality of learner self-discovery. According to Dr. Rodgers, “A learner-centered approach emphasizes self-discovery and self-critique. The learner-centered approach draws upon the learner’s professional experience and motivation to perform well to enhance learning.” He went on to talk more in-depth about Experiential Learning Theory being the dominant learning theory in simulation and is based on Kurt Lewin’s Experiential Learning Cycle: Simulation then Debriefing then Continued Reflection then Alteration of Practice and back around to Simulation again.

I attended several breakout sessions that praised the value of simulation, including Decreasing Nursing Students’ Death Anxiety, Building Confidence and Clinical Reasoning Skills, Maternity Simulation, and Disaster Preparedness. All were interesting and reinforced the idea that experiential learning is a better way to teach students.

The final plenary session featured Dr. Roxane Gardner, MD, from Brigham and Women’s Hospital, who spoke about the use of simulation to promote inter-professional partnership for improved patient safety. She described a program implemented at her hospital in 2001 which initially offered a discount on insurance rates to the Anesthesiologists who attended a simulation training course. The intent behind the training was to improve teamwork and communication behaviors within the operating room and thereby reduce adverse events. The program was successful and was expanded to the OB/GYN department in 2003, to Laparoscopic Surgery in 2008, to Surgery in 2009, and to Emergency Medicine in 2012. The hospital has observed a decrease in “sentinel events” as a result of the training and an increase in patient safety. I thought this was an interesting session that dramatically highlighted the importance of experiential learning on an ongoing basis.

Simulation is certainly exciting and rewarding for both instructors and for learners. It is also, I think, an exciting opportunity for librarians to not only offer access to knowledge resources in the form of printed and digital resources but to offer access to the knowledge that comes with experience in the form of simulators and task trainers being available in the library. Such an approach would redefine and advance the role of the library as part of the education, quality, and safety mission of the University and the Hospital.

New LRC Collection

The Creighton University Health Sciences Library has a new collection of videos available on the Creighton Digital Repository. The videos were created to assist users of the Simulators, which are available from the HSL Learning Resources Center. They provide a brief explanation of how to set up and put away the simulators to give users a quick reference to familiarize them with what is involved with using the simulators. The videos are accessed through the Health Sciences Library homepage, under the LRC Multimedia tab, for which users then must click on the Anatomical Models and Simulators link, which brings users to a listing of anatomical models and simulators that are in our collection (http://www.creighton.edu/health/library/lrcmultimedia/anatomicalmodels/index.php). Finally, scroll down and find the simulator and click the link that says Click for Instructional Video.

The HSL also has recently digitized its collection of Anatomical models that are available for checkout at the main desk of the HSL. Now students can access that same models collection virtually online. Each model can be viewed from 360 degrees and can interact with them to expose hidden anatomy. These can be accessed in the same way as the instructional videos for the simulators.
SERVICES & RESOURCES

Credit Cards Accepted
Via Card Services’ eMarketplace, Health Sciences Library patrons have the option of paying for services and/or fees online using Visa, MasterCard, or JayBuck$.

- Access eMarketplace (http://marketplace.creighton.edu)
- Once at the eMarketplace page, hover over Health Sciences Library (on the left of the screen)
- From the resulting menu, select HSL JayBucks$ or HSL Standard (for credit card payment)

Photocopy Service (402-280-5109 or hslcirc@creighton.edu)
The library supports all research with a pull & copy service (within copyright laws) of materials in our collection.

- $.20/page for all Creighton University faculty and students
- Copied articles may be delivered via campus mail, U.S. mail, e-mail (PDF), or picked up at the library
- Payment may be by departmental accounts, cash, check, JayBuck$, or via eMarketplace

Photocopy request forms are available at the library’s Service Desk or via the library website (http://hsl.creighton.edu/services/requestasearchmaterials).

Material Checkout (402-280-5109)

- Books
  - Staff and students: four-week loan period
  - Faculty: one semester loan period
  - Renewal may be done either online (http://hsl.creighton.edu/services/renewlibrarymaterials) or by calling the Service Desk (402-280-5109)

- Periodicals (Journals)
  - Bound periodicals may be checked out for one week by faculty, staff, or students
  - Periodicals that are not bound (single issue journals) may be checked out for 24 hours

- Reserve material
  - Print materials including personal copies to be used only in the library and may be checked out for 4 hours

- DVDs may be checked out for one week by faculty, staff, or students
- iPads may be checked out for one week by faculty, staff, or students
- Models may be checked out for use in the library by students

Faculty Delivery Service (402-280-5109)
- Books, periodicals, DVDs, and simulators may be delivered to on-campus offices, Monday through Friday, from 7:30 am – 3:30 pm, upon request
- For same day delivery, requests must be made between 7:30 am – 3:30 pm
- Requests may be made online (http://hsl.creighton.edu/services/requestasearchmaterials) or by calling the Service Desk (402-280-5109)

Reserves (Madonna Knudson: 402-280-5109 or hslcirc@creighton.edu)

- Electronic reserves (eReserves) are now available via BlueLine.
- Please contact Madonna Knudson at the number above with any questions.
- Print reserves (including personal copies) are placed on reserve and are available for four-hour check-out for use in the
SERVICES & RESOURCES (cont.)

Interlibrary Loan (Cindy Abel: 402-280-5144 or hslill@creighton.edu)

• Most items can be delivered within 3-5 working days [rush delivery (within 48 hours) is available at an additional cost]
• Materials can be delivered via e-mail (PDF), campus mail, U.S. mail, or picked up at the library
• Payment may be by departmental accounts, cash, check, JayBuck$, or via eMarketplace
• Fee schedule (cost is contingent upon lending library’s charges to HSL):
  ✔ In-state lending library: $2.00 - $5.00 per item
  ✔ Out-of-state lending library: $9.00 - $15.00 per item
  ✔ Rush delivery service: an additional $5.00 - $10.00 per item (this applies to both in-state and out-of-state lending libraries)

Interlibrary loan request forms are available at the library’s Service Desk or via the library website (http://hsl.creighton.edu/services/requestasearchmaterials).

Computer Search Service (Reference: 402-280-5138 or refdesk@creighton.edu or IM name=cuhslrefdesk)

Take advantage of our expertise: ask a reference librarian to conduct your next literature search.

• No cost for Creighton University faculty, staff, and students
• Most search requests are completed within a few hours
• Usually delivered via e-mail (other options are available)

Search request forms are available at the library’s Service Desk or via the library website (http://hsl.creighton.edu/services/requestasearchmaterials).

Educational Services (Jeanne Burke: 402-280-5143 or refdesk@creighton.edu)

The Library Staff provides a wide variety of educational services to faculty and students. We are available for:

• Classroom presentations
• Small group tutorials
• Library tours and orientations

We will also work with faculty to design customized web pages featuring the most appropriate resources for a particular assignment or project.

Instant Messaging Reference Services

The reference staff provides Instant Messaging reference service. cuhslrefdesk is our valid IM name with AOL Instant Messenger, MSN Messenger, and Yahoo!Messenger. The reference staff will IM back during normal Reference hours:

• Monday – Thursday: 7:30 am – 10:00 pm
• Friday: 7:30 am – 6:00 pm
• Saturday: 10:00 am - 6:00 pm
• Sunday: 1:30 pm — 10:00 pm

Requesting Library Purchases

To request that the Health Sciences Library purchase new materials, whether a book, a journal, or multimedia material, in tangible form or online, please use the form via the library’s web site (http://hsl.creighton.edu/services/requestasearchmaterials). To aid the library in making selection decisions, please provide as much detail as possible as to why the item is needed.

Requests may be submitted at any time. Books and audio-visual items are purchased throughout the year. New journal subscription purchases are made annually in the fall, to begin in January of the following year. Requests need to be received by October 1, 2012 to be considered for a 2013 subscription.
Professional Activities

Nannette Bedrosky (Metadata Librarian) attended the NLA/NEMA Annual Conference – Cultivating Community Connections, October 6-7th, 2011, in Lincoln, NE, and the TSRT/ITART Spring Meeting – Building the Digital Library, April 13th, 2011, in Bellevue, NE. She is also a member of the Nebraska RDA Practice Group that was started this year –They have monthly meetings at different Nebraska cities – York, Bellevue, Omaha, Lincoln, etc.

Judi Bergjord (Reference/Outreach Librarian) attended the Medical Library Association (MLA) Annual Meeting (Seattle, WA). Judi is a member of the Special Projects Committee in ICON, a local health sciences library consortium. She gave a presentation on Senior health resources to the Age Well Center at Immanuel. In December, she held two training sessions on health literacy for members of Pixan Ixim, a local Mayan community group. Judi participated in a research project through the National Network of Libraries of Medicine, MidContinental Region, looking at how we use iPads at work. Also through the NN/LM MCR she applied for and received Health Literacy Advisor, a software product for creating patient education materials.

Diana Boone (Head of Learning Resources Center) attended the “Simulation in Healthcare: Where No One Has Gone Before” conference sponsored by the Drexel University College of Nursing and Health Professions, held in Fort Lauderdale, Florida on March 21-23, 2012.

Jim Bothmer (Library Director) attended the Association of Academic Medical Centers (AAMC) meeting in Denver, the Mid-Continental Chapter of the Medical Library Association (MC-MLA) meeting in St. Louis, and the Medical Library Association (MLA) meeting in Seattle. He also was appointed as one of two representatives of the Association of Academic Health Sciences Libraries to the Council of Academic Societies (CAS). CAS is one of four councils of the AAMC. Jim served as a Mentor for the National Library of Medicine’s Leadership Fellowship program.

Jeanne M. Burke (Education Coordinator/Reference Librarian) attended, as part of a Creighton Health Sciences team, to the first Interprofessional Education Collaborative Institute workshop sponsored by the Association of American Medical Colleges (AAMC), American Association of Colleges of Nursing (AACN), American Association of Colleges of Pharmacy (AACP), American Dental Education Association (ADEA), Association of Schools of Public Health (ASPH), and the American Association of Colleges of Osteopathic Medicine (ACOM). Jeanne serves as Membership Chair for the Educational Media & Technologies Section (Medical Library Association). She is also part of a the program planning group working on the 2013 International Joint Meeting of Medical, Biomedical Research, & Veterinary Library Association. This year she joined the MCMLA (Mid-Continental Chapter of the MLA) Membership Committee and continues as Chair of the Education Committee for ICON, a local health sciences library consortium. Other memberships include the AAMC Central Group on Educational Affairs in Medical Education and the NIH Disaster Information Outreach for Librarians.

Marcella Dial (Serials Specialist) attended the Nebraska Library Association TSRT Spring Meeting at Bellevue University in April. She attended the Women of Color in Leadership Summit & Legacy Awards Luncheon in July. And this September, Marcella attended the African American Leadership Conference.

Rose Frederick (Digital Services Librarian) attended a DSpace Users Group meeting in Kansas City, MO.

Richard Jizba (Head of Information Services) attended the TSRT/ITART 2012 Spring Meeting at Bellevue University. Along with Corinne Jacox and Andrea Cotton, Richard presented “Creating Digital Collections in an Institutional Repository”.

Monica Rogers (Health Information Literacy Coordinator for the National Network of Libraries of Medicine) taught the following classes: “Beyond an Apple a Day: Providing Consumer Health Information at Your Library,” “Will duct tape cure my warts? Examining Complementary and Alternative Medicine,” “The Canny Consumer: Resources for Consumer Health Decision-Making,” (Salt Lake City, UT); “Minority Health Resources” (online); “Health Literacy at NATI” (Nebraska Association of Translators and Interpreters, Grand Island, NE); “Minority Health Resources” (Wyoming Symposium for Health Information Professionals, Laramie, WY.) Monica attended the following conferences: “Institute for Healthcare Advancement - Operational Solutions to Low Health Literacy,” “Health Literacy Iowa Conference,” “Medical Library Association Annual Meeting,” Monica also collaborated on the following poster “American Indian and Arctic Health Information Resources” (Joint Conference of Librarians of Color.)

Bryan Stack (Collection Services Librarian) attended the annual NASIG (North American Serials Interest Group) conference in Nashville, TN, in June 2012.
**FALL 2012 PROGRAMS AT THE HEALTH SCIENCES LIBRARY**

<table>
<thead>
<tr>
<th>TOPIC</th>
<th>DATES</th>
<th>TIMES</th>
<th>BIC LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Basics of the New RefWorks</strong></td>
<td>Oct. 10 (Wed.)</td>
<td>12-1 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
<tr>
<td></td>
<td>Oct. 25 (Thurs.)</td>
<td>3:30-4:30 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
<tr>
<td></td>
<td>Nov. 28 (Wed.)</td>
<td>12-1:00 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
<tr>
<td><strong>Beyond Medline: exploring other health sciences databases</strong></td>
<td>Nov. 29th (Thurs.)</td>
<td>12-1 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td><strong>Developing &amp; Updating Your Professional Profile:</strong></td>
<td>Nov. 7th (Wed.)</td>
<td>12-1 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td>Promotion &amp; tenure resources from the HSL</td>
<td>Dec. 12th (Wed.)</td>
<td>12-1:00 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
<tr>
<td><strong>Electronic Books &amp; Films In Your Class: expanding your options</strong></td>
<td>Dec. 6th (Thurs.)</td>
<td>12-1 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td><strong>Getting More out of Searching Medline</strong></td>
<td>Oct. 25 (Thurs.)</td>
<td>12-1 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td></td>
<td>Nov. 8 (Thurs.)</td>
<td>4:15-5:15 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td></td>
<td>Dec. 13th (Thurs.)</td>
<td>4-5:00 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td><strong>Interprofessional Education Health Sciences Panel</strong></td>
<td>Oct. 8th (Mon.)</td>
<td>12:00-12:50 p.m.</td>
<td>G09 (Lower level)</td>
</tr>
<tr>
<td></td>
<td>Oct. 30th (Tues.)</td>
<td>12-12:50 p.m.</td>
<td>G09 (Lower level)</td>
</tr>
<tr>
<td><strong>Pad &amp; Mobile Resources through the HSL</strong></td>
<td>Dec. 18th (Tues.)</td>
<td>12-1 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td></td>
<td>Oct. 16th (Tues.)</td>
<td>12-1 p.m.</td>
<td>Thune Seminar Room A &amp; B</td>
</tr>
<tr>
<td><strong>RefWorks Write-N-Cite 4</strong></td>
<td>Oct. 23 (Tues.)</td>
<td>12-1 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
<tr>
<td></td>
<td>Nov. 1 (Thurs.)</td>
<td>4-5 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
<tr>
<td></td>
<td>Nov. 14 (Wed.)</td>
<td>12-1 p.m.</td>
<td>Computer Lab (HSL 2nd Floor)</td>
</tr>
</tbody>
</table>

For more information about HSL sessions or resources, please contact Reference at (402)280-5138 or refdesk@creighton.edu

---

**Write-N-Cite 4 Recommended by Health Sciences Library**

Write-N-Cite 4 (WNC 4) has been released and is available for download for both Windows and Mac users. The Health Sciences Library recommends WNC 4 due to the university’s adoption and implementation of Kaspersky anti-virus software. **Write-N-Cite III for Windows is not compatible with the Kaspersky anti-virus software.** Documents formatted with Write-N-Cite III for Windows, however, can be easily converted to WNC 4 documents.

This latest version of Write-N-Cite is integrated into the Microsoft Word toolbar (see above image) and provides instant formatting of in-text citations. WNC 4 is also cross-platform compatible – documents work across both Windows and Mac platforms.

Please see our RefWorks page (http://hsl.creighton.edu/refworks) for additional information regarding installing and working with WNC 4. Also, please see our schedule on page x of this issue for sessions on WNC 4 (as well as on RefWorks). Questions? Contact the reference staff.

---

**Staff News**

John Mitchell has succeeded Pat Meeves as the head of the User Services department. He officially began his new duties on July 1, 2012. John has extensive experience in the Health Sciences Library, having worked in the Reference Department for the past 8 years. John is an Omaha native and earned his Masters of Library Science from the University of Missouri-Columbia.

[Let’s congratulate John on his new position](#)
Creighton University
Health Sciences Library
2500 California Plaza
Omaha NE  68178-0210

**Hours of Operation**

<table>
<thead>
<tr>
<th>Days</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday</td>
<td>10:00 am— Midnite</td>
</tr>
<tr>
<td>Monday—Thursday</td>
<td>7:00 am— Midnight</td>
</tr>
<tr>
<td>Friday</td>
<td>7:00 am— 10:00 pm</td>
</tr>
<tr>
<td>Saturday</td>
<td>10:00 am— 6:00 pm</td>
</tr>
</tbody>
</table>

**Drug Information & Evidence Based Practice**

<table>
<thead>
<tr>
<th>Days</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday—Friday</td>
<td>8:00 am— 5:00 pm</td>
</tr>
</tbody>
</table>

**Creighton Creative Services**

<table>
<thead>
<tr>
<th>Days</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday—Friday</td>
<td>8:00 am— 5:00 pm</td>
</tr>
</tbody>
</table>

**Points of Contact**

**Director**
A. James Bothmer
jbothmer@creighton.edu

**Telephone:**
- Administration: 402/280-5135
- Circulation: 402/280-5109
- Interlibrary Loan: 402/280-5144
- Learning Resources Center: 402/280-5132
- Reference: 402/280-5138
- Serials (Journals): 402/280-5137
- Technical Services: 402/280-5102
- Fax: 402/280-5134

**Web:** http://www.hsl.creighton.edu

**Drug Information & Evidence Based Practice**

**Telephone:** 402/280-5100, 280-5101
**Web:** http://druginfo.creighton.edu

**Creighton Creative Services**

**Telephone:** 402/280-5140
**Web:** http://www.creighton.edu/creativeservices