

Feed Back for July 2015

- 1. Question:** As chair of SAC I received many emails and phone calls regarding the June 25 situation on campus where US Marshalls and Omaha Police arrested a person in Rigge. It was a very tense and scary time for staff, faculty, students, and visitors. There were a lot of concerns regarding why CU Alert was not used.

Answer: *The situation yesterday evolved rather quickly. No communication was initiated by the police to alert Public Safety to their presence so it did take time for us to find out exactly what was transpiring. Then the subject's location changed from 27th and Burt to the Criss Complex and finally to Rigge Science. A decision was made to initiate a CU Alert, but as the Public Safety Dispatcher was customizing the content message and I was composing the CU Official email to communicate additional information about the situation, Public Safety was informed that the suspect had been arrested. Consequently, only the CU Official was sent out notifying the community that this individual was in custody.*

Understandably the large police presence was unnerving. We will continue to seek improvements in our communications and look for ways to minimize the disruption, anxiety and chaos associated with events such as these. We intend to review this recent event with our Crisis Management Team and see how our processes might be improved. Rick McAuliffe, Public Safety Director

- 2. Question:** I understand the need to conserve energy during these high summer temperatures. However, the elevator has been shut off in Creighton Hall. Is this a coincidence or due to the university's energy conservation rules? So far, the elevator has not been fixed / turned back on. I am very concerned because we have an employee in our office who just returned after knee surgery, uses a cane, and cannot take the stairs. There are also pregnant women and handicapped individuals in this building.

Answer: *The elevator motor had been leaking hydraulic fluid for a period of time. The elevator company called Facilities to schedule the repair. In the middle of what was to be a quick repair the elevator company discovered that an additional part was needed that was not readily available. The part needed to be overnighted to town. The next day the elevator was fixed. Miscommunication was found on both sides. It has now been put into place that anytime an elevator needs to be shut down for any period of time the elevator company will contact Lou Marcuccio and he will first inquire as to the building's schedule and then schedule the work and inform the building occupants. Lou Marcuccio, Director of Facilities Management*

- 3. Question:** I work in the Criss II building and generally enter the building through the back door by the loading dock. Every year some birds build nests by the door. I think they are swallows. This year is worse than

ever. There are a number of nests containing babies. The birds will swoop at you when entering the building. Which is a bit disconcerting. Also there is bird poop all over the ground, door handle, etc. Third the birds have built their nests on two of the sprinkler heads. I know people have strong feelings for the birds, but at this point they may be becoming a bit of a safety concern.

Answer: *Response will be in the next communication in August.*

4. **Question:** I was at the bookstore last week and noticed they had bright red Creighton t-shirts. I understand people like to have colors other than blue, but RED, in Nebraska?!?! In a state where we need to distinguish ourselves from the University of Nebraska, I am concerned that our bookstore is selling RED shirts. Can someone explain why these shirts are allowed? Aren't there logo standards for how the new Creighton font for game day shirts can be used? Who approved RED shirts!?

Answer :*The bookstore receives merchandise in a variety of colors with Creighton and/or the University logo included. The shirt in question has been carried in pink, green, yellow, orange, red and blue as part of a summer color palette. The font used on the shirts is approved by licensing and is also used on many other items. The shirt is not considered a game-day shirt, and items that are specific to certain sports are carried in blue, white and/or gray. Jim Berscheidt, Chief Communications and Marketing Officer and Melissa Thompson, Store Manager Follett*

5. **Question:** While I appreciate that recognition and awards are given during the Town Hall Meetings, it appears that the only individuals receiving these are those involved in committees for the Strategic Plan, a plan that is not embraced by all at Creighton. There are many others at Creighton that are working very diligently. What about considering awards for those individuals that are working hard and impacting students and patients in a very meaningful way?

Answer: *The Recognition and Rewards Team which sponsors/manages the program was charged specifically with developing and implementing a faculty and staff appreciation plan to support strategy implementation. Therefore, the group seeks nominations and acknowledges the work done by colleagues in support of the Creighton strategy. Not every person recognized is a member of a strategy team; but the recognitions are for their supporting roles in the strategy implementation.*

It is wonderful to recognize colleagues who contribute in many positive ways to the promotion of the University, quality service, innovative ideas, care for others, etc. It's just that this particular program has a very explicit focus on strategy implementation.

There are many occasions throughout the year when faculty and staff are recognized by the University for their contributions, such as at the annual Convocation and the Faculty and Staff Service Award

Recognition. In addition, each school and college presents recognitions and rewards at their annually scheduled events.

The Recognition and Rewards Team will take your recommendation to broaden the recognition and rewards scope to the Creighton leadership team for their review.

B. We have received one suggestion which has been passed along to Mr. Dan Burkey, Sr. Vice President for Operations.

- 1. Suggestion:** Since the closure of Billy's there is not a restaurant on campus. I would like to recommend that the Faculty Commons be renamed The Commons or back to Erma's to include faculty and staff. I feel that it is extremely discriminatory and not at all One Creighton like to exclude staff. This would also boost attendance and allow for a nicer place to take visitors, candidates, etc. I would suggest not allowing students though unless escorted by faculty/staff.