

V.J. and Angela Skutt Student Center Advisory Board

Tuesday January 20th, 2015

Meeting & Minutes

Voting members present: Sue Selde, Joey Kimes, James Dorsey, Ashley Sickel, Whitney Coriolan, Sara Knowles, Jill Fahrer

Voting members not present: Jennifer Yee, Maureen Hermens, Lauren Murphy-Moore

Non-voting members present: Scott Maas, CJ Jackson, David Murdoch

Meeting minutes: meeting called to order by Scott Maas at 3:35pm

December minutes approved 3:37pm

New Organizational Chart

1. Represents how we are connected – not in silos
2. Only 1 vacancy - Event Management position
 - a. Going through interview process and hope to have it filled soon
3. New name for Centralized Reservations
4. Changes to positions/titles

Dining Services – Mike Fleming

1. Creighton sandwich competition – Super Jaybird as winner
2. Proposal
 - a. Completed multiple surveys (CIQ surveys) to get input to improve overall satisfaction of dining services
 - b. Already implemented changes to improve customer satisfaction
 - i. Erbert's and Gerbert's
 - ii. \$6 value meal exchange
 - c. Meal Exchange Restructure
 - i. 3% maximum increase in price – but price determined by residence life, not Sodexo
 - ii. Eliminate meal exchange offer, but in return add more dining dollars to spend in places that don't offer meal exchange
 - iii. Goal is to not add limitations to the student
 - d. Changes to Skutt Student Center (Summer 2015)
 - i. Coffee – to replace Green Mountain
 1. Sodexo's Aspretto fair trade coffee
 2. National coffee franchise
 3. Separate from Jack & Ed's
 - ii. Wareham court

1. Renovate entire area (Summer 2015)
 - a. Move Godfather's to where Mein Bowl is
 - b. Move the grill to corner market area
 - c. Have sushi and Mein bowl (to grill area) next to each other because they are subcontracted
 - d. Expand Erbert's and Gerbert's to have two service lines instead of one
 - e. New branded Mexican restaurant option to go where digital signage for Erbert's and Gerbert's is
 - f. Renovation would only lose about 19 seats
2. Each location would have their own cash registers
 - a. Less waiting time
3. Essentially have a double sided fireplace
 - a. Jack and Ed's to possibly move to where seating is
- e. Dining Halls/other dining options
 - i. Add Harper Dining Hall (Summer 2015) in place of Billy Blues
 1. Brings dining hall option to east campus
 2. Use of meal plans
 - ii. Dining Hall identities
 1. Harper = Fresh 2 program
 - a. High protein foods, more nutritious
 2. Brandeis
 - a. No changes
 3. Becker = Simple Servings program
 - a. Accommodate for allergies
 - b. Still have other options similar to what Brandeis has
 - c. Lose minimal amount of seats
 - iii. Becker Dining Hall renovation (Summer 2016)
 - iv. Close Davis Diner
 1. Reallocate costs towards the Harper Dining Hall
 2. Possibly work with Heider College of Business and have an operation run by students
 - v. Talk of reevaluating each facility's hours of operation
- f. Summer 2015 renovations would have adequate time buffer in case project takes longer than expected
 - i. Stagger renovation processes to finish out academic year
 - ii. August 1st is goal end date for renovations
- g. Focus on end result
 - i. Updates/modernizes facilities
 - ii. Makes facilities more user friendly

Adjournment: Meeting adjourned at 4:50pm.