V.J. and Angela Skutt Student Center Advisory Board

Tuesday January 20th, 2015

Meeting & Minutes

Voting members present: Sue Selde, Joey Kimes, James Dorsey, Ashley Sickel, Whitney Coriolan, Sara Knowles, Jill Fahrer

Voting members not present: Jennifer Yee, Maureen Hermens, Lauren Murphy-Moore

Non-voting members present: Scott Maas, CJ Jackson, David Murdoch

Meeting minutes: meeting called to order by Scott Maas at 3:35pm

December minutes approved 3:37pm

New Organizational Chart

1. Represents how we are connected – not in silos
2. Only 1 vacancy - Event Management position
   a. Going through interview process and hope to have it filled soon
3. New name for Centralized Reservations
4. Changes to positions/titles

Dining Services – Mike Fleming

1. Creighton sandwich competition – Super Jaybird as winner
2. Proposal
   a. Completed multiple surveys (CIQ surveys) to get input to improve overall satisfaction of dining services
   b. Already implemented changes to improve customer satisfaction
      i. Erbert’s and Gerbert’s
      ii. $6 value meal exchange
   c. Meal Exchange Restructure
      i. 3% maximum increase in price – but price determined by residence life, not Sodexo
      ii. Eliminate meal exchange offer, but in return add more dining dollars to spend in places that don’t offer meal exchange
      iii. Goal is to not add limitations to the student
   d. Changes to Skutt Student Center (Summer 2015)
      i. Coffee – to replace Green Mountain
         1. Sodexo’s Asprettro fair trade coffee
         2. National coffee franchise
         3. Separate from Jack & Ed’s
      ii. Wareham court
1. Renovate entire area (Summer 2015)
   a. Move Godfather’s to where Mein Bowl is
   b. Move the grill to corner market area
   c. Have sushi and Mein bowl (to grill area) next to each other because they are subcontracted
   d. Expand Erbert’s and Gerbert’s to have two service lines instead of one
   e. New branded Mexican restaurant option to go where digital signage for Erbert’s and Gerbert’s is
   f. Renovation would only lose about 19 seats

2. Each location would have their own cash registers
   a. Less waiting time

3. Essentially have a double sided fireplace
   a. Jack and Ed’s to possibly move to where seating is

   e. Dining Halls/other dining options
      i. Add Harper Dining Hall (Summer 2015) in place of Billy Blues
         1. Brings dining hall option to east campus
         2. Use of meal plans
      ii. Dining Hall identities
         1. Harper = Fresh 2 program
            a. High protein foods, more nutritious
         2. Brandeis
            a. No changes
         3. Becker = Simple Servings program
            a. Accommodate for allergies
            b. Still have other options similar to what Brandeis has
            c. Lose minimal amount of seats
      iii. Becker Dining Hall renovation (Summer 2016)
      iv. Close Davis Diner
         1. Reallocation of costs towards the Harper Dining Hall
         2. Possibly work with Heider College of Business and have an operation run by students
      v. Talk of reevaluating each facility’s hours of operation

f. Summer 2015 renovations would have adequate time buffer in case project takes longer than expected
   i. Stagger renovation processes to finish out academic year
   ii. August 1st is goal end date for renovations

g. Focus on end result
   i. Updates/modernizes facilities
   ii. Makes facilities more user friendly

Adjournment: Meeting adjourned at 4:50pm.