**Student Health Services Frequently Asked Questions - continued**

**Q.** Do I have to be on the Creighton Student Health Insurance Plan to receive services at Student Health?

**A.** No. Any Creighton student can make an appointment at Student Health.

**Q.** Do I have to pay for services at Student Health at the time of my appointment?

**A.** Usually not. Student Health will bill your health insurance company for most services. Some immunizations and laboratory tests must be paid for at the time of service.

**Q.** Can my parents receive information about my visit to Student Health?

**A.** No. Those using our services as well as the details of those services are regarded as confidential. Exceptions are made if a clear and imminent danger exists, or with the consent of students 19 years of age and older.

**Q.** Where is Student Health and how do I get there?

**A.** Student Health is within walking distance at 2530 Cuming Street in the Kellom Valley Shopping Center. We can also be reached by the Campus Shuttle van.

**Q.** Where can I access information about University insurance and immunization requirements?

**A.** You can access it on the Student Health's website: [www.creighton.edu/StudentHealthServices](http://www.creighton.edu/StudentHealthServices)

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**Creighton University Student Health Insurance Plan**

As a service to students, the University sponsors a comprehensive health insurance plan. This plan is available at a reasonable group rate and provides year-round coverage, wherever the student may be, as long as the semi-annual premium is paid. This plan provides benefits for laboratory tests, x-rays, the services of designated sub-specialists, and in hospital care with minimal charges when referred by Student Health Services.

Contact Student Health Services for complete details.

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**Quick Facts for Students**

Appointments year round
Phone: (402) 280-2735
Fax: (402) 280-1859

Office Hours:
Monday - Friday: 9:00 a.m. - 5:30 p.m.
Summer Hours: 8:00 a.m. - 4:30 p.m.

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**Student Health Services...because our students deserve quality care.**

[www.creighton.edu/StudentHealthServices](http://www.creighton.edu/StudentHealthServices)
Student Health Services

Mission Statement

Student Health Services is committed to promoting the health of the whole person. We do this as a campus health resource, primary care provider group, and an insurance plan sponsor. These services will support students in the performance of their academic endeavors. Our Ignatian tradition integrates the physical, mental, spiritual, and emotional aspects of the student’s life. We will educate and prepare students to be advocates for their health.

Student Health Services

The variety of services available at Creighton University Student Health Services will meet the health care needs of most students. Every effort is made to help students obtain appropriate consultation or referral when additional or specialized services are required. Services are available year round to all Creighton Students.

Services Available:

- Allergy Injections
- Physicals, EKG’s
- Illness/Injury Care
- Immunizations
- Laboratory
- Travel Health Consultation
- Pap Smears
- Health Promotion
- Educational Materials
- Radiology

Services are provided through student fees, personal insurance, and/or self pay. Immunizations, laboratory tests, x-rays, splints, specialist referrals etc. not covered by personal/family health insurance will be the financial responsibility of the student.

It is essential that a current insurance card be presented at each visit.

How to Obtain Student Health Services

Appointments can be made by calling 280-2735, Monday through Friday. Appointments should be made for all health needs other than emergencies. It is important that you keep scheduled appointments and that you arrive on time. If you will be late or must cancel, please call as soon as possible. Your courtesy will enable the best use of our available appointment times.

Students will be seen in the Student Health Services office located in Kellogg Valley at 2530 Cuming Street.

Who Provides the Services?

Physicians, nationally certified physician’s assistants and nurse practitioners provide the core staff of Student Health Services. They are supported by an auxiliary staff of a registered nurse, medical assistants and clerical personnel.

Medical specialty and dental care is provided by referral to physicians and dentists who are faculty members in the Schools of Medicine and Dentistry at Creighton University. Mental health services are provided by referral to Counseling and Psychological Services, the Department of Psychiatry in the School of Medicine, psychiatrists, and/or therapists within the Omaha community.

Participating Provider

Our providers are considered as participating ONLY with University sponsored plans.

All claims are automatically submitted to the insurance carrier indicated by the student at the time services are provided.

It is important to check with your insurance plan to verify the benefit level for services obtained here. Some plans require a referral for Out of Network services.

Campus Health Aides

This innovative program allows residence hall students to access health care when Student Health Services is closed. A Health Aide is on-call Monday through Friday, and 24 hours a day on weekends and holidays. A Health Aide can be reached by calling Public Safety at 280-2104. The Health Aides are students interested in health professions who are trained and, with the assistance of our providers, facilitate care for students.

After Hours Care

Urgent care services are available at local urgent care centers. These centers have laboratory and x-ray services and can treat most acute illness and injury. Creighton University Medical Center’s Emergency Department is conveniently located adjacent to the Creighton campus. Any after hours care received will be the financial responsibility of the student.

University Requirements

Student Health Services is responsible for maintaining the records that relate to the following University requirements. Please contact us if you have any questions.

Immunization Requirements:

Creighton University policy requires that all students born on or after January 1, 1957 provide documentation of two vaccinations for Measles, Mumps and Rubella. Dose 1 given at 12-15 months or later. Dose 2 given at age 4-6 years or later, and at least one month after first dose. History of disease does not meet this requirement.

Health Sciences students have additional requirements. Current CDC standards will be used to determine compliance. Please refer to your school’s handbook or the Student Health Services website for a complete list. www.creighton.edu/StudentHealthServices

Health Insurance Requirements:

It is Creighton University policy that all full time students be covered by a comprehensive health insurance plan* for the entire academic year.

NOTE: The premium for the University sponsored Student Health Insurance Plan will remain on the student’s account unless a properly completed waiver form and a copy of both sides of a current health insurance card are received by Student Health Services before the deadline. This information is required on an annual basis.

- A comprehensive health insurance plan fulfills the following requirements:
  - Coverage includes most inpatient and outpatient health services and is comparable to the University sponsored Plan
  - Coverage is in effect for the entire Academic year
  - Coverage includes comprehensive benefits when out of area (away from home)

*Automatic enrollment into the University sponsored Plan will occur and the tuition statement will reflect a charge for the entire premium when Student Health Services becomes aware of a lapse in the student’s health insurance coverage.

Student Health Services Frequently Asked Questions

Q. Do I have to make an appointment for services at Student Health?

A. Yes. Students with appointments will be seen before those who walk in. You can usually get an appointment within 24 hours.