**Innovation Council Name:**
Being Responsive to Our Students While Caring for Our Staff Council

**Council’s charge:**
Rethink the way Student Life goes about doing its work. Looking to enhance the student experience and create a culture of balance for our staff (a win-win)

**Membership:**
Theresa Abbott, Student Health Services
Joan Kowalski, Office of the Vice Provost for Student Life
Lucas Novotny, Department of Residence Life
Jon Shields, Skutt/Harper Centers
Tami Thibodeau, Skutt/Harper Centers & Campus Recreation

**Innovation Initiative Title:**
High Performance Team of Experts

**Identified Innovation Opportunity:**
Using subject matter “experts” throughout Division of Student Life to increase division efficiency and allow staff to complete tasks in a more timely fashion. Staff will subsequently have more time to be responsive to our student’s needs.

**Brief Description of Innovation Initiative:**
- Identify a high performance team of expert(s) comprised of divisional staff and student interns/employees to provide specialized support for projects that can be delegated to an expert.

**Objectives and/or Learning Outcomes:**
- Increased opportunities to interact with students
- Increased engagement and enhanced reputation with our students
- Increased learning experiences for students and staff
- Professional development for students and staff

**Who/what is better served by this Innovation Initiative:**
- Students will be provided opportunities to blend practical experience and operational challenges in their educational portfolio. Students may feel well prepared for the next steps in life after graduation, or for their next step in their educational journey.
- Students are better served by the division through enhanced availability of human and physical resources due to more efficient work systems
- Staff are provided more time to work/meet with students and complete other important tasks
- The Division may benefit by new and improved processes, allowing for more collaboration between departments.

**Who are key partners/collaborators?**
- Students
- Student Life administrators and directors
- Divisional staff
- Student Employment Office