# Master of Science Negotiation and Dispute Resolution -
## Online Text Book List

**Revised December 4, 2013**

To purchase your texts from the Creighton University Bookstore online, [click here](#).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Book</th>
<th>Author(s)</th>
<th>Edition/Year</th>
<th>Publisher</th>
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<td><strong>Required Videos:</strong></td>
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<td>• Changing Lanes (Paramount Pictures, 2002). Directed by Roger Michell, starring Samuel L. Jackson and Ben Affleck.</td>
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<td>NDR 621W</td>
<td>Negotiation and Conflict Resolution – On Campus Residency</td>
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<td>NDR 623W</td>
<td>Online Dispute Resolution</td>
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**NDR 624W:**

**Dynamics of Conflict**

**Book:** The Dynamics of Conflict Resolution: A Guide to Engagement and Intervention  
**Author(s):** Bernard Mayer  
**Edition/Year:** 2nd ed., 2012  
**Publisher:** San Francisco: Jossey-Bass/Wiley  
**ISBN:** 978470613535

**Book:** That's Not What I Meant!: How Conversational Style Makes or Breaks Relationships  
**Author(s):** Deborah Tannen  
**Edition/Year:** 1992  
**Publisher:** New York: Ballantine  
**ISBN:** 9780345379726

**Book:** Difficult Conversations  
**Author:** Stone, Patton and Heen  
**Publisher:** Penguin  
**ISBN-13:** 9780143118442

**Book:** Dispute Resolution. 3rd edition  
**Author(s):** Macfarlane, J., Manwaring, J., Zweibel, E. & Smyth, G. and Pearlstein, A.  
**Edition/Year:** 3rd, 2011  
**Publisher:** Emond Montgomery Publications  
**ISBN:** 9781552393703  
**Note:** This is the Macfarlane text you used for NDR 707/620

**Book:** Beyond Neutrality, Confronting the Crisis in Conflict Resolution  
**Author(s):** Bernard Mayer  
**Edition/Year:** 2004  
**Publisher:** San Francisco: Jossey-Bass/Wiley  
**ISBN:** 0787968064  
**Note:** This is the same book you read in NDR 717/622.

**Required Videos:**

**Title:** Tin Men  
**Director:** Barry Levinson  
**Release Year:** 1987  
**IMDB details:**  
http://www.imdb.com/title/tt0094155/
NDR 625W:
Systems and Consulting for Conflict Specialists

Book: Flawless Consulting
Author(s): Block, Peter
Edition/Year: 3rd Ed. March 2011
Publisher: Pfeiffer

Book: Emerging Systems for Managing Workplace Conflict
Author(s): Lipsky, David., Seeber, Ronald., and Fincher, Richard
Edition/Year: 2000
Publisher: Jossey-Bass.
ISBN: 0787964344

Also Needed
Headset with Microphone

NDR 626W:
Culture, Gender, and Power Differences in Conflict

Book: Nervous Conditions
Author(s): Tsitsi Dangarembga
Edition/Year: Any Edition
Publisher: Lynne Rienner Publishers
ISBN-10: 0954702336

Book: The MOVE Crisis In Philadelphia: Extremist Groups and Conflict Resolution
Author(s): Hizkias Assefa, Paul Wahrhaftig
Edition/Year: 1990
Publisher: University of Pittsburgh Press
ISBN-10: 0822954303

Required Videos:
Title: Baraka
Director: Ron Fricke
Release Year: 1993
(not available at the CU bookstore, but can be ordered from Amazon.com)

Also Needed
NDR 767 Course Pack: Please visit University Readers to order your coursepack and have it shipped directly to you.
https://students.universityreaders.com/store/
Headset with Microphone
<table>
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<th>Course Code</th>
<th>Title</th>
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<td>NDR 627W:</td>
<td><strong>Facilitation</strong></td>
<td><strong>Book</strong>: The skilled facilitator fieldbook: Tips, tools, and tested methods for consultants, facilitators, managers, trainers, and coaches</td>
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<tr>
<td></td>
<td></td>
<td><strong>Author</strong>: Schwarz, R., et al.</td>
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<td></td>
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<td><strong>Publisher</strong>: Jossey Bass Publishers, San Francisco, CA</td>
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<td><strong>Edition/Yr</strong>: 2005</td>
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<td><strong>ISBN</strong>: 0787964948 or 978-0787964948</td>
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<td>NDR 628W:</td>
<td><strong>Mediation Residency – On Campus Residency</strong></td>
<td><strong>Book</strong>: The Mediation Process</td>
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<tr>
<td></td>
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<td><strong>Author</strong>: Christopher W. Moore</td>
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<td><strong>ISBN</strong>: 9780787964467</td>
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<td><strong>Book</strong>: The Mediator’s Handbook</td>
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<td></td>
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<td><strong>Author</strong>: Jennifer E. Beer with Eileen Stief</td>
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<td><strong>Book</strong>: The Promise of Mediation</td>
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<td><strong>Author</strong>: Robert A. Baruch Bush, Joseph P. Folger</td>
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<td><strong>Publisher</strong>: Jossey-Bass</td>
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<td><strong>ISBN</strong>: 9780787974831</td>
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<td>NDR 630W:</td>
<td><strong>Collaboration and Conflict Resolution in Health Care</strong></td>
<td><strong>Book</strong>: Edgeware: Insights from Complexity Science for Health Care Leaders</td>
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<tr>
<td></td>
<td></td>
<td><strong>Author(s)</strong>: Brenda Zimmerman, Paul Plsek and Curt Lindbergh</td>
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<td></td>
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<td><strong>Publisher</strong>: VHA, Inc. Irving, Texas</td>
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<td><strong>ISBN</strong>: 0966782801</td>
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NDR 631W: International Negotiation and Conflict Resolution

Book: Peacemaking in International Conflict: Methods & Techniques. Revised Edition
Author(s): William I. Zartman (Ed.)
Edition/Year: 2007
Publisher: United States Institute of Peace.
ISBN: 9781929223664

Book: Leashing the Dogs of War
Author(s): Chester A. Crocker, Fen Osler Hampson and Pamela Aall (Eds.)
Edition/Year: 2007
Publisher: United States Institute of Peace.
ISBN: 9781929223961 (Paperback)
9781929223978 (Hardcover)

Book: Global Conflict Resolution Through Positioning Analysis.
Author(s): Fathali M. Moghaddam, Rom Harré and Naomi Lee (Eds.)
Edition/Year: 2008
Publisher: Springer Science+Business Media
ISBN: 9780387771118

NDR 632W: Collaborative Practice and Conflict Resolution in Education

Book: Beyond Neutrality: Confronting the Crisis in Conflict Resolution
Author(s): Bernard Mayer
Edition/Year: 2004
Publisher: Jossey-Bass Publishers
ISBN: 9780787968069
Note: This is the same book you read in NDR 717/622

Book: Creating, Implementing, & Managing Effective Training & Development: State of the Art Lessons for Practice
Author(s): Kurt Kraiger (Editor)
Edition/Year: 2001
Publisher: Jossey-Bass Publishers
ISBN: 9780787953966

Book: Staying with Conflict: A Strategic Approach to Ongoing Conflict
Author(s): Bernard Mayer
Edition/Year: 2009
Publisher: Jossey-Bass Publishers
ISBN: 9780787997298

Required Videos
Title: Dead Poet’s Society
Director: Peter Weir
Release Year: 1989
Title: *To Sir, with Love*
Director: James Clavell
Release Year: 1967

**NDR 629W: Organizational Collaborative Practice and Conflict Resolution**

**Book:** Building Conflict Competent Teams  
**Author(s):** Runde, C.E., and Flanagan, T.A.  
**Edition/Year:** 2008  
**Publisher:** Jossey-Bass Publishers  
**ISBN:** 978-0-470-18947-4

**Book:** Active Training  
**Author(s):** Mel Silberman  
**Edition/Year:** 3rd Edition, 2006  
**Publisher:** Pfeiffer  
**ISBN:** 978-07879-7623-1

**Book:** The Thin Book of Appreciative Inquiry,  
**Author(s):** Sue Annis Hammon  
**Publisher:** Thin Book Publishing  
**ISBN:** 0966537319

**NDR 733W: Practicum**

No Text