

# Facilities Management News

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Facilities Management is a family in the truest sense of the word. Recently we celebrated the retirement of eleven members of our tight knit group, some who have left already (at the time of this writing) or will leave shortly. Each and every one leaves with the best wishes for a long and healthy retirement. I consider myself fortunate to have worked in the Facilities Management field for all of the past 30 years. There is a certain kinship that I feel for the people that work in such an interesting field of employment, who enjoy working through complex issues, enjoy customer service, and thrive in an environment that presents different opportunities each day.

There isn't really any real difference between the office worker and the field technician, it's the passion for the work that we have in common. People that are drawn to Facilities Management roles tend to enjoy teamwork rather than solitary efforts. We enjoy the interaction and the satisfaction of providing a solution to unique problems that present themselves and the creative outcomes that we develop.

Contrary to what some believe, not just anyone can be successful in this field, certainly not thrive and enjoy multiple decades of dedicated service as many of our retirees have here at Creighton University. The team members that are leaving us now have left a lasting impression, as I discussed with one, the impact may not be known now but it is real none the less. One of my favorite books "The Five People You Meet in Heaven" tells the story of just such a work life well lived. The central character, a maintenance man, is under the misguided notion that his life meant little to anyone other than a few close family members. As the story goes on to show, the opposite was true.

I told a similar story recently at my son's funeral. A young man of great talent left my wife, younger brother, and me much too early. It was through an outpouring of support that we took comfort in his ability to offer care and healing to others, sometimes in their darkest hours, because of his kind and service leadership personality. I always knew he was kind and generous, but I didn't fully grasp the magnitude of his outreach and impact. As I tried to explain to the people assembled for the celebration of Travis Paul Norton's life, it wasn't something that he sought recognition for, but he certainly had a positive influence on a number of people.

As I've often said, "if I can provide a positive influence to even one person during my time here on this earth, I'll consider myself lucky". Travis's influence was much wider than that, as was the maintenance person in the story, and as was each and every one of the members of the Creighton University Facilities Management team, including those that have taken, or will take, that next step in a life well lived.

**Tim P. Norton, Assistant Vice President**

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Retirees not pictured: Humberto Ortiz Delgado, Trunk Hansen, and Larry Morgan

**Congratulations to:**

Ronald Adrian-Retirement date of 6/30/14

Betty Alcorn-9/5/14

Humberto Ortiz Delgado-6/27/14

Joe Estes-6/30/14

Trunk Hansen-5/2/14

Jack Manzer-6/20/14

Deb McAtee-12/12/14

Larry Morgan-6/27/14

Maria Sanchez-6/27/14

Wayne Talbert-6/30/14

George Tangeman-7/31/14

## Facilities Management Reorganization

As a result of retirements and the reorganization of the Facilities Management Department several job roles within the department have changed.

- Teresa Bohnet has moved from Residence Life to fill the new role of Director Trades and Projects. Teresa is responsible for providing direction to the Project Managers, contracted resources, Carpenters, Painters, and the Creighton University roofing program.
- Fran Angeroth has been assigned the responsibilities of project financial support, compliance, operational analysis, and the management of the Environmental Health and Safety group.
- Dave Feder has joined the Energy Management group. He is also assisting in the coordination of the Creighton University energy sustainability efforts.
- Wes Walling is continuing his energy management supervisory and management responsibilities and has been assigned the task of mechanical, electrical, and HVAC control project administration.
- Lou Marcuccio is the new Director of Facilities Management. In addition to Lou's long standing management role of providing leadership for the Environmental Service, Moving, Recycling, and Landscape divisions, he now also provides oversight and direction for the Mechanical Shops and Stores.
- Ed Grudle accepted the position of Supervisor of Operations/Repair. This new role is responsible for the day-to-day leadership and mechanical response to campus repair needs
- James Lamblin accepted the position of Supervisor of Operations – Preventive Maintenance. This new role coordinates and leads the Facilities Management programed effort towards minimizing equipment down time.
- John Schwede accepted the position of Assistant Supervisor – Operations in the Landscape Shop.



Dear Colleagues,

With enrollment, shared services, construction, fundraising and other news to share with you, it is obvious we are laying the groundwork for a productive 2014-2015 academic year.

### ***Enrollment Updates***

- **Undergraduate Admissions** is 73 deposited students ahead of last year. We plan on enrolling the second-largest class in the University's history at 1,030, exceeding the budgeted goal by about 20 students. The class is more gender-balanced than last year, with more men enrolling (44 percent vs. 39 percent in 2013). The **College of Arts and Sciences** is about par with last year with one additional student (663); the **College of Nursing** is currently at five fewer than 2013 (102); and the **Heider College of Business** has an increase of 77 deposited students over last year at this time.
- The **School of Law** is set to welcome 111 full-time students and one part-time student into the 2014 entering class.
- In the **School of Pharmacy and Health Professions**, pharmacy reports that it will likely fall between five to eight students short of its enrollment target of 185 students. Physical therapy will surpass its enrollment target of 60 full-time entering students by two FTEs, and occupational therapy will surpass its budgeted enrollment target of 84 full-time entering students by seven at 91. Taken as a whole, the school is on track to meet its budget enrollment goals for 2014.
- The **School of Dentistry** has a full class of 85 students (maximum capacity). The incoming class has an outstanding academic profile and meets the school's diversity objectives.
- The **School of Medicine** currently has 156 first-year students enrolled, which is four over its 152 goal. The class is composed of 80 women and 76 men and includes 31 students who have Creighton undergraduate degrees and four who hold Creighton graduate degrees. The students come from 29 states, with the largest number (22) coming from California.
- The **Graduate School** and **College of Professional Studies** anticipate growth in enrollment. Summer is a busy time for potential applicants as their interest is drawn to the prospect of returning to school or obtaining an advanced degree.

### ***Strategic Implementation—Shared Services***

Thank you to all who have contributed so far to the Shared Services project. The review of administrative tasks for the shared services assessment has been completed. Thirty-seven workshops were conducted with more than 450 staff members in order to understand how administrative processes are being performed University-wide. Staff members shared more than 400 activities and tasks and more than 400 process improvement ideas were collected. A Shared Services Analysis Team with University-wide representation analyzed the data collected and provided recommendations to campus leadership on the activities and tasks that need further review. Process improvement teams will be formed and begin meeting in August. *Creighton Today* will provide regular updates.

### ***Jesuit Schools Collaboration***

There is a great deal of discussion concerning increased collaboration among the Jesuit universities in the Wisconsin Province and the Chicago-Detroit Province of the Society of Jesus. At a recent meeting of the presidents of these six universities (Creighton, Marquette, Detroit Mercy, Loyola Chicago, Xavier, and John Carroll) we discussed a few primary areas for future collaboration: sustainability, immersion opportunities and faculty development. With our two provinces eventually merging into an upper Midwest province, collaboration brings together the many strengths of each university for the benefit of all of our students. International learning opportunities, academic course credit and internships are just a few of the unlimited possibilities of this exciting collaboration.

### ***Tobacco-Free Enforcement***

The University's commitment to providing a healthy environment includes the Tobacco-Free Campus policy, which went into effect in 2008. This policy bans all tobacco use on campus, including both indoor and outdoor areas. Recently, with input from a Creighton Students Union (CSU) resolution and the Tobacco-Free Campus Committee, the policy has been revised to include enforcement measures. Beginning this month, students, faculty or staff using tobacco products on campus property may receive a citation from Public Safety officers. The \$24 fine, which can be paid online, will be discounted by 50 percent if paid within 24 hours of the violation. The fines will be used to support our tobacco cessation programs. Creighton's *Commit to Quit* tobacco cessation program is available at no charge for students and benefits-eligible colleagues and their spouses. Let's all support each other as we truly make wellness a top priority. Learn more [here](#).

### ***Construction News***

We have a number of construction projects this summer, though not as many as last year!

- In Heider Hall, HVAC, energy management systems, restroom and kitchen improvements, in addition to 12 additional bedrooms for more housing space, are among \$1,397,81 in upgrades.
- St. John's Church is a hub of activity as the footings are dug for the long-awaited addition of an elevator, along with exterior restoration and other repairs. The work will continue into the fall semester.
- The 24<sup>th</sup> Street retaining wall running from Deglman Circle to the Old Gym is being repaired and should be complete by mid-August.
- Deglman Hall's front steps and ramp are being updated and a number of parking lots and sidewalks across campus are being resurfaced.
- McGloin and Swanson Halls will undergo exterior waterproofing.
- The College of Arts and Sciences is renovating five labs and storage areas in Rigge Science on the third and fifth floors for the chemistry and biology departments to meet critical research and administrative space needs.

### ***Creighton.edu Update***

As mentioned at the last Campus Town Hall Meeting, both Creighton's flagship site and the School of Law website are being relaunched next week. This foundational step is the first toward updating our more than 60,000 Web pages. My thanks to the Web Strategy Team on this exhaustive, continuous undertaking that will help us showcase what makes Creighton special and will support our enrollment and fundraising goals while also reducing costs. Look for regular updates in *Creighton Today*.

### ***Preliminary Fundraising Report***

University Relations reports total gift revenue for the fiscal year that just ended is \$44,597,572, which is \$3,407,801 above last year at this date. As you know, endowment growth is an important initiative in the University's strategy; to date, we received \$21,575,583 in additional endowment support from philanthropy, doubling our endowment revenue over last year. A final fiscal year tally will be communicated to the campus soon. Cindy: please add a note of thanks to UR and all of our colleagues who collaborate in this endeavor.

### ***Newest Leaders Welcomed***

A warm welcome to our newest vice provosts, Tanya Winegard, Ph.D., vice provost for Student Life, and Eileen Burke-Sullivan, STD, vice provost for Mission and Ministry, who officially began their new responsibilities on July 1.

I hope you all had an enjoyable July 4<sup>th</sup> holiday, and that you are experiencing some summer getaways. After all, Welcome Week and the fall semester are not far off!

God's blessings,

*Timothy R. Lannon, S.J.*



**Timothy R. Lannon, S.J.**

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# Planning and Design



Heider Hall is the hub of activity this summer with so much work going on at the same time with the same deadline that it takes a team to complete. Chris Casey and Wes Walling are working with Project Advocates and the Residence Life staff to coordinate all this work

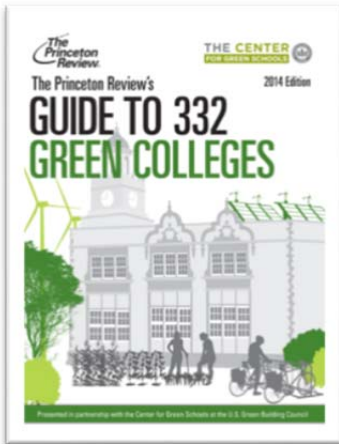
- a. Build new mail room
- b. Coat balcony decks 02/04 apartments floors 2-12
- c. Add new bedroom to the corner apartments 02/08 floors 2-12
- d. Balcony railings on 02/08 apartments floors 2-12
- e. Replace steam and chilled water lines to HVAC units Phase II
- f. Install energy management system in rooms
- g. Restroom and kitchen cabinet and sink upgrades Phase III
- h. Replace interior finished walls on north and south apartments. Four affected apartments on floors 2-12.
- i. Replace existing HVAC system with new supply and return piping valves, control actuators, sensors and fan coil units
- j. Replace chilled water supply and return piping to the building to install Delta T control station

## **A quick look at a few of the current approved projects:**

- Brandeis Hall ground floor renovation for additional space for Pharmacy is approved with scheduling discussion in progress.
- Criss Science lab exhaust energy strategies upgrade is approved equipment has been ordered.
- Championship Facility. The new athletic facility was turned over to the University on June 6<sup>th</sup>. Athletics has moved and the student athletes are enjoying their new surroundings.
- Dental School facility programing by RDG is in progress.
- Retreat Center expansion of the dining hall is approved with work underway.
- Kenefick voice evacuation upgrade second phase started after graduation and will complete before fall semester.
- Kiewit Hall voice evacuation upgrade second started after graduation and will complete before fall semester.
- Rigge Science 523, 526 and 527 will be remodeled for Biology. Work is underway and needs to complete before fall semester starts.
- Rigge Science 109, 308 and 309 will be remodeled for Chemistry. Work is underway and needs to complete before fall semester.
- Skutt Student Center remodel of the welcome desk is in the final closeout process.
- St. Johns Church west side elevator addition is under construction still hoping to be done prior to Thanksgiving. Plus exterior stone repairs on multiple sides, window repairs/replacements on the Rectory, the bell tower interior restoration is underway and the front stone retaining wall will undergo restoration.
- Phase II of the Utilities and Energy Master Plan with Alvine Engineering is approved.

This is my (Fran Angerth) last newsletter to write to you about the work that Planning and Design is undertaking. Teresa Bohnet has rejoined the Facilities Management team as the Associate Director of Projects and Trades. Please welcome her back and provide her your support in her new role. I will continue on with Facilities Management managing EH&S and Ken Juhl as we work on compliance in all our business practices and the growing role of space management. I want to thank you for all your support in the past and look forward to our continued efforts together for a better Creighton.

# SUSTAINABILITY



## Creighton included in The Princeton Review's Guide to Green Colleges

Creighton University is one of the 332 most environmentally responsible colleges in the U.S. and Canada, according to The Princeton Review. The education services company known for its test prep programs and college rankings, ratings, and guidebooks profiles Creighton in the fifth annual edition of its free downloadable book, "The Princeton Review's Guide to 332 Green Colleges."

The Princeton Review chose the schools for this guide based on a survey it conducted in 2013 of administrators at hundreds of four-year colleges to measure the schools' commitment to the environment and to sustainability. The institutional survey included questions on the schools' course offerings, campus infrastructure, activities and career preparation.

The 216-page guide is the only free comprehensive resource of its kind: it can be downloaded at [www.princetonreview.com/green-guide](http://www.princetonreview.com/green-guide) and [www.centerforgreenschools.org/greenguide](http://www.centerforgreenschools.org/greenguide).

Thank you to everyone who made this possible!

## Give-and-Go program with Goodwill

Once again, Creighton Residence Life partnered with Goodwill and Keep America Beautiful for the Give and Go program, which encourages students to *give* their unwanted household items to Goodwill and *go* on their next adventure when they move out of the residence halls at the end of the school year. This spring, students in our 9 residence halls gave over **80,000 pounds** of goods to Goodwill, almost doubling last year's totals.



## ENERGY MANAGEMENT

There have been many changes to the Energy Management department since the last newsletter:

- Ed Grudle has moved to the Engineering Department
- Dave Feder from Planning and Design has moved to the Energy Management department. Dave's new job will consist of taking over some controls operation, and learning the many systems, while still managing several projects across campus.
- George Tangeman is retiring July 31<sup>st</sup>, after 28+ years at Creighton. (This is my last article. Where has the time gone?)

There is so much to do before the new school year starts in August, with all the new Building Management Control (BMC) systems being installed:

- A new air handler on Criss 1 roof that will serve the Animal Quarters area
- Several air handlers and reheat coils being repaired at Boyne Dental
- Many air handlers being repaired or replaced at Law School.

Good Luck to you all.

Sincerely,  
George

# Environmental Health & Safety

As we get closer to the start of the new school year, I would like to take this time to remind everyone that drives a Creighton Vehicle that we need to “Park and Drive Smart”. I have seen many golf carts and GEM cars parked where they should not be. For instance the picture below shows where Xerox parked their golf cart up next to the main entrance to Harper. Not near it.....but right next to it. In the interest of not embarrassing our own staff here in facilities management I have not included photos of where I have seen our GEM cars and golf carts parked in places they do not belong. But we have all done it at least once. Remember to park these vehicles where they will not affect foot traffic or hinder the movement of pedestrians. Don't park your carts near front doors or other main entrances of buildings. You should never be close enough to block sidewalks that may be used for fire exits or to create an aesthetic problem. In addition, always remember that pedestrians have the right-of-way. Keep your speed down on the malls and sidewalks on campus. Do not “force” them to get to the side. If the mall is busy with foot traffic you may need to wait until it clears.

Thank you all for “Parking and Driving Smart”

John



## SimplyWell Health Screenings Coming This September!

- Register starting September 8<sup>th</sup>
- Convenient locations & times all over campus in the mornings or in Jelinek at 5 p.m. on September 24<sup>th</sup>
- FREE benefit to learn about your health
- Save money!



### Why Participate?

- ✓ Convenient and confidential check of your health
- ✓ Attend a free session to learn about your numbers and how to improve them to feel better
- ✓ Reward Store points that can be used to purchase great prizes

*Keep your eyes out for further information on getting registered!*

# Grounds & Landscaping

Another construction season (almost) under our belt, another new landscape to celebrate. In mid-June Creighton's Championship Center opened to much media fanfare. What received no mention, however, was the landscape. Here are a few reasons why it is special.

With Creighton's dedication to sustainable practices, it is worth noting the introduction of a few native plants to the Creighton campus. Smaller, tidier versions of Nebraska natives Amsonia (Blue Star) and Solidago (Goldenrod) are drought-tolerant, clay-tolerant plants that are newer options for Nebraska landscapes. An early season-flowering perennial, Amsonia will be covered in star-shaped, clear blue flowers around the time of spring Commencement activities. Solidago, a late summer-flowering perennial, will be at its peak with panicles of bold, gold-colored flowers at the beginning of the fall semester.

Another "oddy" on the Creighton campus, the Championship Center landscape is also home to columnar Ginkgos, Ginkgo is a unique, adaptable tree that has just started to make a presence as a member of Creighton's campus forest in the last few years. The addition to of these trees at the Championship Center brings the grand total for campus to six.

As usual, there are a few new species to campus thanks to our newest campus landscape. Next time you're nearby, reading on a bench over the lunch hour, walking past on your way to a meeting, or maybe even doing a little work, take a moment and see if you can find them.



## WELCOME NEW EMPLOYEES

John Bruno joined the Facilities Management department on July 7, 2014. John is working in the mechanic shop, primarily doing Preventive Maintenance. He is married and has two children, an 11 year old daughter and a 14 year old son. Hobbies include softball, golf, hunting, and fishing. John holds a Bachelor of Science Degree with a double major in Business Management and Biblical Studies. He has worked at Thompson and Thompson 3<sup>rd</sup> Generation Roofing as a salesman and also at TD Ameritrade as a Risk Management Supervisor.