



## Compassionate Patient Care at CUMC



Jeff Allen

Allen's dedication to providing compassionate care also extends beyond his knowledge and clinical experience. He is known for his caring and selfless nature throughout the hospital. In one instance a patient in the ICU was going to be discharged and he did not have shoes. Without hesitation and without much thought, Jeff went to his own locker to pull out a pair of shoes that he keeps on hand here in the event his own shoes get soiled, and gave the gentleman his shoes. The patient was extremely grateful and humbly took the shoes that fit perfectly. This act of kindness and generosity meant more to this patient than any other care provided to him.

Individuals whose outstanding service to others has been recognized by CUMC and Tenet



Clete Helvey

This past spring, just before the catastrophic flooding began in the area, a man was flown in by LifeNet Code 99, with CPR in progress. This man and his wife were packing their belongings in an attempt to salvage what they could before the dirty flood waters destroyed their life long memories and belongings. During the hurried packing process, the gentleman began having chest pain and collapsed. The man had received intervention prior to coming by helicopter, but he died after arrival at CUMC. Helvey, the primary nurse in charge of this patient, understood how overwhelmed the patient's wife must have felt with the eminent flooding and the horrible loss of her husband. He, along with another ED team member, offered to drive their own vehicles on their own time to where she was packing and assist her in completing her packing efforts.

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