

Curriculum Vitae

Anthony R. Hendrickson, Ph.D.

Dean

Professor

Business Intelligence & Analytics



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Professional Experience

October 2013 to Present	Dean, Professor of Business Intelligence and Analytics, Heider College of Business Creighton University
July 2005 to October 2013	Dean, Professor of Business Intelligence and Analytics, College of Business Administration Creighton University
August 2002 to June 2005	Associate Dean of Academic Programs and Accenture Faculty Fellow, College of Business Iowa State University
July 2001 to August 2002	Chair, Department of Logistics, Operations, and Management Information Systems Iowa State University
August 1999 to June 2005	Associate Professor of Management Information Systems Iowa State University
August 1996 to August 1999	Assistant Professor of Management/Management Information Systems Iowa State University
August 1994 to July 1996	Assistant Professor of Management Information Systems University of Nevada, Las Vegas
January 1991 to May 1994	Graduate Assistant University of Arkansas
March 1990 to January 1991	Internal Consultant Sprint, Inc.
March 1987 to March 1990	Executive Vice President and Chief Operating Officer Booth Enterprises, Inc.
October 1984 to March 1987	Vice President of Finance and Chief Information Officer MNX, Inc.
July 1983 to October 1984	Director of Information Systems MNX, Inc.
January 1982 to July 1983	Staff Consultant Arthur Andersen & Co. (Andersen Consulting/Accenture)

Education

January 1991
to May 1994

Doctor of Philosophy in Business Administration,
Computer Information Systems and Quantitative Analysis
University of Arkansas
Fayetteville, AR

Dissertation Title: *Object-Oriented Versus Structured Software Development Tasks: The Effects of Hemispheric Brain Dominance and Hemispheric Utilization*

May 1980
to May 1981

Master of Business Administration,
Northwest Missouri State University
Maryville, MO

September 1976
to May 1980

Bachelor of Science,
Majors in Finance and Management
Northwest Missouri State University
Maryville, MO

University Leadership and Service Activities

Creighton University

University Committees

Administrative Service

- University Information Technology Council – 2014- Present
- University Strategic Plan Enterprise Implementation Team – 2013-Present
- University Strategic Planning Committee – Vice Chair 2012-2013
- University Taskforce on Transition to Revenue Centered Management Model – 2011-Present
- University Work Group on Planning, Budgeting, Business Processes and Revenue Enhancement –Co-Chair - 2011
- University Budget Committee – 2006-2011
- University United Way Leadership Committee – 2011-2013, Chair 2014
- Law School Dean Search Committee Chair – 2008-2009
- Ignatian Colleagues Program– 2009-2010
- Vice President for University Relations Search Committee - 2011

Iowa State University

University Committees

Administrative Service

- Committee on University Research and Institute Administration – 2002-2005
- University Graduate Curriculum Committee – 2002-2005
- University Committee of Associate Deans for Undergraduate Programs – 2002-2003

University Committees

Faculty Service

- Chair - College of Engineering Department Merger Taskforce – 2003-2004.
- ISU Extension Futuring Committee Implementation Plan – Integration with Colleges – 2004
- Co-Chair – Continuing Education/Communications Services Director Search – 2002-2003

- University Student Evaluation of Teaching Taskforce – 2002-2003
- Chair – University Academic Affairs Council – 2001-2002
- Chair – University Ad Hoc Committee on Athletics – 2001-2002
- University Faculty Senate Executive Board – 2001-2002
- University Faculty Senate Administrative Committee – 2001-2002
- University Distance Education Council – 2001 – 2005
- University Student Evaluation of Teaching Taskforce – 2001-2002
- University Honorary Degrees Committee – 2001-2002
- University Student Evaluation of Teaching Taskforce – 2000-2001
- University Honorary Degrees Committee – 2000-2001

College of Business Committees

Faculty Service

- College of Business Faculty Senate At-Large Representative – 2000-2002
- College of Business Faculty Executive Council – 2000-2002
- College of Business Focus Area Taskforce – 2000-2001
- College of Business Five-Year Strategic Planning Committee – 1999-2000
- MBA Core Faculty Cadre – 1999-2005
Faculty responsible for delivery of MBA Core Courses
- MBA Taskforce – 1997-1998
Committee's Objective is to review the MBA programs and recommend changes to the Dean

Departmental Committees

- Co-Chair – LOMIS Department MIS Faculty Search Committee – 2000-2001
- Chair – LOMIS Department MIS Faculty Search Committee – 1999-2000
- Chair – LOMIS Department Promotion & Tenure Document Revision Committee – 1999-2000
- LOMIS Department POM Faculty Search Committee – 1999-2000
- ITC Review Committee – 1997-1998
- LOMIS Department MIS Faculty Search Committee – 1998-1999
- Chair - Management Department MIS Faculty Search Committee – 1997-1998
- Advisor for the MIS Club – 1996-2000
- Creator and Advisor for CyTech Challenge – 1998-2005

University of Nevada, Las Vegas

- MBA Administrative Committee - 1994-1995, 1995-1996 Academic Year
- Committee on Improvement of Instruction - 1994-1995, 1995-1996 Academic Year
Committee's Objective is to Redesign Course Evaluation Survey Instrument
- Curriculum Revision Committee - 1996

Board/Professional Service Activities

- Boards: Association of Jesuit Colleges and Universities Business Deans – President 2012, Past President 2013, Member 2005-present
Board of Trustees Governing Board, Greater Omaha Business Ethics Alliance – 2007-present, Vice Chair 2007-2012
Board of Directors, Business Education Alliance – 2010-Present
Board of Directors, Halo Institute – 2009-Present
Board of Advisors, First Westroad Bank – 2011 - Present
Board of Directors, Grameen Bank Omaha – 2011-Present
Board of Directors, Eurasian Business Center – Chair 2009-2011
Associate Editor – European Journal of Information Systems – 2004 – 2009
Iowa Small Business Development Center State Advisory Board – Fall 2003 – 2005
- Accreditation: AACSB International – Association to Advance of Collegiate Schools of Business
Peer Review Teams
University of Richmond - Business Member – October 2007
University of San Diego - Chair – February 2009
Valparaiso University – Chair – January 2010
University of San Diego – Chair – February 2010
University of Hartford – Chair – October 2010
University of San Diego – Chair – February 2011
University of San Diego – Chair – February 2012
University of Portland – Chair – October 2012
University of San Diego – Chair – February 2013
Xavier University – Chair – September 2013
Fordham University – Chair – February 2014
- Member: Association for Computing Machinery
Association for Information Systems - arter Member
Decision Sciences Institute
The Institute of Management Science
Sigma Iota Epsilon
- Reviewer: MIS Quarterly
Information Systems Research
Decision Sciences
OMEGA The International Journal of Management Science
Decision Sciences Institute National Conference - Fall 1996
Management Information Systems Track
Decision Sciences Institute National Conference - Fall 1993
Management of Technology and Innovation Track
Southwestern Federation of Administrative Disciplines Annual Meeting - Spring 1993
Decision Sciences Institute, Southwest Region

- Discussant: Decision Sciences Institute National Conference - Fall 1996 - 1998
Management Information Systems Track
Decision Sciences Institute National Conference - Fall 1993
Management of Technology and Innovation Track
- Session Chair: First Annual Association of Information Systems Americas Conference - August 1995
Managerial Research in Progress - Decision Support
Decision Sciences Institute National Conference – Fall 1997
Systems Success Track

Honors/Awards/Grants

- Creighton University Distinguished Administrator Service Award – February 2009
- National Science Foundation - An Interdisciplinary University-Based Education Partnership to Support Biomedical Technology Commercialization in Nebraska (\$573,000) 2008-2010
- Iowa State University College of Business Innovation in Teaching Award – 2004-2005
- Economic Development Administration – RFID for Food Processors (\$200,000) 2004-2005
- Associate of the Ames Laboratory – 2004-Present
- National Institute of Justice – LIMS Systems for Crime Laboratories (\$225,000) 2004-2005
- KPMG Strategic Systems Auditing Business Process Modeling Case Study (\$43,000) 2000-2001
- U.S. Department of Agriculture – MATRIC Grant (\$23,000) 2000-2001
- Deloitte & Touche Transportation Trends Grant (\$12,000) 2000-2001
- Nominated for the College of Business Graduate Teaching Award 2000
- Nominated for the College of Business Research Award 1999
- Nominated for the College of Business Research Award 1998
- Kellogg Foundation Vision 2020 Grant (\$75,000) to Create CyTech Challenge 1998
- Iowa Communications Network – Iowa STAWRS Project (\$5,000) 1997
- Iowa State University - Special Research Initiation Grant (\$10,000), 1997
- UNLV Management Department Service Award, 1995
- Received a \$1,000 First Interstate Bank Research Grant for Fall 1995
- Received a \$500 First Interstate Bank Research Grant for Spring 1995
- UNLV MIS Researcher of the Year Award, 1994-1995
- Received a \$1,000 First Interstate Bank Research Grant in June, 1994
- Granted Full Graduate Faculty status at UNLV, October, 1994.
- Doctoral Consortium, Decision Sciences Institute National Conference, 1993.
- Twice Nominated for the Graduate Assistant Teaching Award at University of Arkansas

Refereed Publications

Journals

Dispositional Factors in Internet Use: Personality Versus Cognitive Style, James C. McElroy, Anthony R. Hendrickson, Anthony M. Townsend, and Samuel M. DeMarie, MIS Quarterly, Vol. 31, No. 3, pp. 12, September 2007.

A MultiGroup Analysis of Structural Invariance: An Illustration Using the Technology Acceptance Model, Xiaodong Deng, William J. Doll, Anthony R. Hendrickson, and Joseph A. Scazzero, Information & Management, Vol. 42, No. 5, July 2005, pp. 745-759.

- Human Resources Information Systems: Backbone Technology of Contemporary Human Resources*, Anthony R. Hendrickson, Journal of Labor Research, Vol. 24, No. 3, Summer 2003, pp. 381-394.
- Meeting the Virtual Work Imperative*, Anthony M. Townsend, Anthony R. Hendrickson, and Samuel M. DeMarie, Communications of the ACM, Vol. 45, No. 1, January 2002, pp. 23-26.
- Information Technology, Unions, and the New Organization: Challenges and Opportunities for Union Survival*, Anthony M. Townsend, Samuel M. DeMarie, and Anthony R. Hendrickson, Journal of Labor Research, Vol. 22, No. 2, Spring 2001, pp. 275-286. Reprinted in The Future of Private Sector Unionism in the United States (Issues in Work and Human Resources) by James T. Bennett and Bruce E. Kaufman (Editors).
- Desktop Video Conferencing in Virtual Workgroups: Anticipation, System Evaluation, and Performance*, Samuel M. DeMarie, Anthony M. Townsend, and Anthony R. Hendrickson, Information Systems Journal, Vol. 11, 2001, pp. 213-227.
- Value, Knowledge, and the Human Equation: Evolution of the Information Technology Function with Modern Organizations*, Albert H. Segars and Anthony R. Hendrickson, Journal of Labor Research, Vol. 21, No. 3, Summer 2000, pp. 431-446.
- Research Commentary: Academic Rewards for Teaching, Research and Service: Data and Discourse*, Michael E. Whitman, Anthony R. Hendrickson and Anthony M. Townsend, Information Systems Research, Vol. 10, No. 2, June 1999, pp. 99-109.
- Cross-National Differences in Computer-Use Ethics: A Nine Country Study*, Michael E. Whitman, Anthony M. Townsend, and Anthony R. Hendrickson, Journal of International Business Studies, Vol. 30, No. 4, 1999, pp. 673-687.
- Technology at the Top: Developing Strategic Planning Support Systems*, Anthony M. Townsend, Samuel M. DeMarie, Anthony R. Hendrickson, and Michael E. Whitman, SAM Advanced Management Journal, Vol. 65, No. 1, Winter 2000, pp. 31-37.
- The Internet and Mortgage Brokerage: New Challenges, New Opportunities*, Anthony M. Townsend, Anthony R. Hendrickson, and Samuel M. DeMarie, Real Estate and Finance Journal, Vol. 14, No. 4, Spring 1999, pp. 11-14.
- Consumer Opportunity, Ability, and Motivation as a Framework for Electronic Market Research*, Troy J. Strader and Anthony R. Hendrickson, International Journal of Electronic Markets, Vol. 9, No. 1 & 2, June 1999, pp. 5-8.
- From Silicon Valley to Silicon Prairie: A Long Distance Telecommuting Case Study*, Anthony R. Hendrickson and Troy J. Strader, Computer Personnel, Vol. 19, No. 3, July 1998, pp. 20-33. A related version of this paper is reprinted as *Managerial Issues for Telecommuting*, Anthony R. Hendrickson and Troy J. Strader, Annals of Cases on Information Technology Applications and Management in Organizations, Vol. 1, January 1999, pp. 38-47.
- An Examination of Cross-National Differences in Computer-Related Ethical Decision Making*, Michael E. Whitman, Anthony M. Townsend, Anthony R. Hendrickson, and Dail Fields, Computers and Society, Vol. 28, No. 4, 1998, pp. 22-27.
- An Examination of Computer-Use Ethics in Hong Kong and the United States*, Anthony M. Townsend, Michael E. Whitman, Anthony R. Hendrickson, and Dail Fields, Journal of International Information Management, Vol. 7, No. 1, Spring 1998, pp. 29-38.
- Using Davis' Perceived Usefulness & Ease of Use Instruments for Decision Making: A Confirmatory & Multi-group Invariance Analysis*, William J. Doll, Anthony R. Hendrickson, and Xiadong Deng, Decision Sciences, Vol. 29, No. 4, Fall 1998, pp. 839-869.

Virtual Teams: Technology and the Workplace of the Future, Samuel M. DeMarie, Anthony M. Townsend, and Anthony R. Hendrickson, Academy of Management Executive, Vol.12, No. 3, August 1998, pp. 17-29. Reprinted in IEEE Engineering Management Review, Vol. 28, No. 2, 2nd Quarter, 2000.

Computer Aversion and Computer-Use Ethics in U.S. and Asian Cultures, Michael E. Whitman, Anthony M. Townsend, Anthony R. Hendrickson, and Roger B. Rensvold, The Journal of Computer Information Systems, Vol. 38, No. 4, Summer, 1998, pp. 19-24.

An Examination of Team Development on Computer-Mediated Decision Processes, Anthony R. Hendrickson, Anthony M. Townsend, Michael E. Whitman, and Samuel M. DeMarie, The Journal of Computer Information Systems, Vol. 38, No. 2, Winter 1997-98, pp. 14-17.

The Object-Oriented Paradigm as an Implementation of Systems Theory in IS, William A. Newman and Anthony R. Hendrickson, Journal of International Information Management, Vol. 5, No. 2, Fall 1996, pp. 109-129.

Predictive Change to Perceived Information System Use, Russell K.H. Ching, Louis W. Glorfeld, and Anthony R. Hendrickson, The Journal of Computer Information Systems, Vol. 37, No. 1, Winter 1996-97, pp. 96-100.

An Assessment of Structure and Causation of IS Usage, Anthony R. Hendrickson and Michael R. Collins, Data Base, Vol. 27, No. 2, Spring 1996, pp. 61-67.

Are You Ready for Virtual Teams?, Anthony M. Townsend, Samuel M. DeMarie, and Anthony R. Hendrickson, HR Magazine, Vol. 41, No. 9, September, 1996, pp. 123-126.

An Evaluation of the Reliability and Validity of Davis' Perceived Usefulness and Perceived Ease of Use Instrument, Anthony R. Hendrickson and Patti D. Latta, The Journal of Computer Information Systems, Vol. 36, No. 3, Spring 1996, pp. 77-82.

Recasting HRIS as an Information Source, Anthony M. Townsend and Anthony R. Hendrickson, HR Magazine, Vol. 41, No. 2, February, 1996, pp. 91-94.

IS Ethical Issues for Business Management, Michael E. Whitman and Anthony R. Hendrickson, Ethics & Critical Thinking Journal, Vol. 38, No. 408, Spring 1996, pp. 61-99.

Computer Support System Adds Power to Group Processes, Anthony M. Townsend, Michael E. Whitman, and Anthony R. Hendrickson, HR Magazine, Vol. 40, No. 9, September 1995, pp. 87-91.

Relationship Between Ethical Awareness and Academic Progress, Anthony R. Hendrickson and Patti D. Latta, The Journal of Computer Information Systems, Vol. 35, No. 4, Summer 1995, pp. 82-86.

On the Repeated Test-Retest Reliability of End-User Computing Satisfaction: A Comment, Anthony R. Hendrickson, Kristy D. Glorfeld and Timothy Paul Cronan, Decision Sciences, Vol. 25, No. 4, July /August, 1994, pp. 655-667.

On the Test-Retest Reliability of Perceived Usefulness and Perceived Ease of Use Scales, Anthony R. Hendrickson, Patti D. Massey and Timothy Paul Cronan, MIS Quarterly, Vol. 17, No. 2, June, 1993, pp. 227-230.

Simple Facts About Mutual Funds, Anthony R. Hendrickson and Johnie Imes, Regional Business Review, Vol. 4, No. 1, June, 1981, pp. 23-28.

Editorially Reviewed and Invited Papers

Higher Education for Business in the Jesuit Tradition – Andre L. Delbecq, Gerald F. Cavanaugh, S.J., John Haughey, S. J., Anthony Hendrickson, Michael Stebbins, Agnieszka Winkler, Journal of Jesuit Business Education, Vol.1, No. 1, Summer 2010, pp.119-123.

Introduction to the Special Section on Marketing and Consumer Behavior in Electronic Markets, Troy J. Strader and Anthony R. Hendrickson, e-Service Journal, Vol. 1, No. 1, Fall 2001, pp. 37-39.

Using Technology to Connect Customers: Customer Relationship Management and E-Sourcing Transportation, Anthony R. Hendrickson, Transportation Trends, Vol. 3, No. 4, Fall 2001, pp. 1-7.

Web-Based Marketing Strategies: Integrating Traditional Concepts with E-Commerce, Thomas DeCarlo and Anthony R. Hendrickson, presented at special seminar for Colorfx, Des Moines, IA, May 10, 2001.

ERP: Enabling Technology for the 21st Century's Supply Chain, Anthony R. Hendrickson, Transportation Trends, Vol. 2, No. 3, Fall 2000, pp. 1-7.

Book Chapters

Digital Media: Future Research Directions, Anthony R. Hendrickson, Trent Wachner, and Brook Hudson, Digital Product Management, Technology and Practice: Interdisciplinary Perspectives by Troy J. Strader (Editor): IGI Global, September 2010, pp. 225-234.

The Value of Agribusiness Cybermediaries, Anthony R. Hendrickson, Samuel M. DeMarie, and Troy J. Strader, E-Commerce in Agribusiness, July 2005.

Information Technology, Unions, and the New Organization: Challenges and Opportunities for Union Survival, Anthony M. Townsend, Samuel M. DeMarie, and Anthony R. Hendrickson, in The Future of Private Sector Unionism in the United States (Issues in Work and Human Resources) by James T. Bennett and Bruce E. Kaufman (Editors): M.E. Sharpe, Armonk, NY, pp. 77-91. Originally appeared as *Information Technology, Unions, and the New Organization: Challenges and Opportunities for Union Survival*, Anthony M. Townsend, Samuel M. DeMarie, and Anthony R. Hendrickson, Journal of Labor Research, Vol.22, No. 2, Spring 2001, pp. 275-286.

Managerial Issues for Telecommuting, Anthony R. Hendrickson and Troy J. Strader, Annals of Cases on Information Technology Applications and Management in Organizations, Vol. 1, January 1999, pp. 38-47. An earlier version of this paper appeared as *From Silicon Valley to Silicon Prairie: A Long Distance Telecommuting Case Study*, Anthony R. Hendrickson and Troy J. Strader, Computer Personnel, Vol. 19, No. 3, July 1998, pp. 20-33.

Technical Reports

A Study of the Ethical Perceptions of Students in the School of Computer Studies, Rafidah Ashari, David J. Grimshaw, Michael E. Whitman, Anthony M. Townsend, and Anthony R. Hendrickson, Research Report Series, School of Computer Studies, University of Leeds, Report 96.27, September 1996, pp. 1-12.

Proceedings

The Role of Mobile Technology in Impression Formation: It's Not What You Say, It's What You Carry, Brian E. Mennecke, Anthony M. Townsend, and Anthony R. Hendrickson, The Stockholm Mobility Roundtable, Stockholm, Sweden, May 22-23, 2003.

Mobile Commerce and Virtual Teams, Brian E. Mennecke, Anthony R. Hendrickson, David J. Macdonald, and Anthony M. Townsend, The Tokyo Conference on Mobile Commerce, Tokyo, Japan, May, 2002.

The Value of Agribusiness Cybermediaries, Anthony R. Hendrickson, Samuel M. DeMarie, and Troy J. Strader, The Midwest Agribusiness Trade Research and Information Center (MATRIC), San Diego, CA, February, 2002.

- Virtual Teams: A Research Framework for the Study of an Emerging Organizational Form*, Samuel M. DeMarie, Anthony M. Townsend, and Anthony R. Hendrickson, Academy of Management Conference, Chicago, IL, August, 1999.
- A Caution on Davis' Perceived Usefulness and Ease of Use Instruments for Decision Making: A Multi-Group Analysis of Structural Invariance*, Anthony R. Hendrickson and William J. Doll, Decision Sciences Institute National Conference, Las Vegas, NV, November 22-25, 1998.
- Decision Issues for Organizational Evaluation of Telecommuting: A Case Study of One Firm's Success*, Anthony R. Hendrickson and Troy J. Strader, Decision Sciences Institute National Conference, Las Vegas, NV, November 22-25, 1998.
- Organizational Restoration: Reestablishing Collaborative Connections Through the Use of Advanced Technologies*, Samuel M. DeMarie, Anthony R. Hendrickson and Anthony M. Townsend, Strategic Management Society Conference, Orlando, FL, November 1-4, 1998.
- Management Issues for Telecommuting: A Case Study in the Software Engineering Industry*, Anthony R. Hendrickson and Troy J. Strader, Association of Information Systems Americas Conference, Baltimore, MD, August, 1998, pp. 565-567.
- A Framework for the Analysis of Electronic Market Success*, Troy J. Strader and Anthony R. Hendrickson, Association of Information Systems Americas Conference, Baltimore, MD, August, 1998, pp. 360-362.
- The Need for Caution in Using the Perceived Usefulness/Ease of Use Instruments for Decision Making: A Multi-group Analysis of Factorial Invariance*, William J. Doll, Anthony R. Hendrickson, and Xiadong Deng, Decision Sciences Institute National Conference, November 22-26, 1997, San Diego, CA, pp. 750-752.
- A Cross-National Examination of Expected Correlation of Computer Ethical Perceptions and User Computer Attitudes*, Michael E. Whitman, Anthony M. Townsend, Anthony R. Hendrickson, and Roger Rensvold, Association of Information Systems Americas Conference, August 15-17, 1997, Indianapolis, IN, pp. 95-97.
- Virtual Teams: Using technology to create flexible organizations*, Samuel M. DeMarie, Anthony M. Townsend, and Anthony R. Hendrickson, Academy of Management Conference, August 8-13, 1997, Boston, MA, pp. 693.
- Creating a Distributed Information Systems Architecture Using an Analogous Logistics Management Model*, Anthony R. Hendrickson and Joel D. Wisner, Decision Sciences Institute National Conference, November 24-26, 1996, Orlando, FL, pp. 883-885.
- A Multi-disciplinary Approach to the Study of Virtual Workgroups*, Anthony M. Townsend, Samuel M. DeMarie, and Anthony R. Hendrickson, Decision Sciences Institute National Conference, November 24-26, 1996, Orlando, FL, pp. 759-761.
- Survey Instrument Development: An Empirical Application in Business Academics*, Anthony R. Hendrickson and Michael J. Sullivan, Decision Sciences Institute National Conference, November 20-22, 1995, Boston, MA, pp. 296-298.
- IS Ethical Attitudes of Entry-Level Business Personnel: An Extended Replication*, Michael E. Whitman and Anthony R. Hendrickson, Decision Sciences Institute National Conference, November 20-22, 1995, Boston, MA, pp. 709-711.
- Process-Control Effects for Team-Based Computer Mediated Decision Analyses*, Michael E. Whitman, Anthony M. Townsend, and Anthony R. Hendrickson, Proceedings of the First Annual Conference of the Association for Information Systems, Pittsburgh, PA, August 25-27, 1995, pp. 272-274.

- Unidimensional Assessment of Davis' Perceived Usefulness and Perceived Ease of Use Instrument*, Michael R. Collins, Anthony R. Hendrickson, and Patti D. Latta, Proceedings Decision Sciences Institute, National Conference, Honolulu, HI, November 1994, pp. 900-902.
- An Empirical Assessment of Predictive Change to Perceived Information System Use*, Russell K.H. Ching, Louis W. Glorfeld, and Anthony R. Hendrickson, Proceedings Decision Sciences Institute, National Conference, Honolulu, HI, November 1994, pp. 1043-1045.
- Assessing Test-Retest Reliability in the Presence of Unstable Phenomena*, Anthony R. Hendrickson and Kristy D. Glorfeld, Proceedings Decision Sciences Institute, National Conference, Honolulu, HI, November 1994, pp. 897-899.
- Toward a Causal Model of IS Usage*, Michael R. Collins, Anthony R. Hendrickson, and Patti D. Massey, Decision Sciences Institute, Southwest Regional Conference, March 1-4, 1994, Dallas, TX, pp. 32-34.
- An Evaluation of the Reliability and Validity of Davis' Perceived Usefulness and Perceived Ease of Use Instrument*, Anthony R. Hendrickson and Patti D. Massey, Proceedings Decision Sciences Institute, National Conference, Washington, D.C., November 1993, pp. 939-941.
- End-User Computing Satisfaction: A Long-Range Evaluation of Reliability*, Anthony R. Hendrickson, Kristy D. Glorfeld and Timothy Paul Cronan, Proceedings Decision Sciences Institute, National Conference, Washington, D.C., November, 1993, pp. 936-938.
- Test-Retest Reliability of Davis' Perceived Usefulness and Perceived Ease of Use Instruments*, Anthony R. Hendrickson, Patti D. Massey, and Timothy Paul Cronan, Proceedings of the Twenty-Fourth Annual Conference, Southwest Region Decision Sciences Institute, New Orleans, LA, March, 1993, pp. 114-116.
- On the Test-Retest of User Satisfaction*, Anthony R. Hendrickson and Timothy Paul Cronan, Proceedings of the Twenty-Fourth Annual Conference, Southwest Region Decision Sciences Institute, New Orleans, LA, March, 1993, pp. 138-138.
- A Cluster Analysis of Materialism*, Anthony R. Hendrickson and Hubert Morisette, Proceedings Decision Sciences Institute, National Conference, San Francisco, CA, November, 1992, pp. 370-372.
- A Psychographic Approach to Materialism*, Anthony R. Hendrickson and Hubert Morisette, Proceedings of the Research Workshop on Materialism and Other Consumption Orientations, Queens University, Kingston, Canada, June, 1992.
- Object-Oriented: A Definitional Overview*, Anthony R. Hendrickson and Timothy Paul Cronan, Proceedings of the Twenty-Third Annual Conference, Southwest Region Decision Sciences Institute, San Antonio, TX, March, 1992, pp. 52-54.
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Teaching Experience

Graduate Courses

- Seminar in Leadership
- Survey of Information Systems Concepts (Texts: Parker; Applegate, McFarlan, and McKenney)
- Management Information Systems (Text: Lucas)
- Managing Information Systems Technology (Texts: Parker; Applegate, McFarlan, and McKenney)
- Business Processes & Systems Development (Texts: Booch; Martin and Odell, Whitten and Barlow)
- Information Resource Management/IS Project Management (Text: Newbold)

Graduate Student Committees

- Matthew Pierce – M.S. Mechanical Engineering
- Tarek Elsalami – Ph.D. Civil Engineering
- Radio Frequency Tagging of Construction Materials
- Archana Inapudi – M.S. Information Systems
- Sujata Mahanti – M.S. Information Systems
- Terri Stone – M.S. Information Systems - Chair
- Brooke Enberg – M.S. Accounting
- Pallavi Chakraborty – M.S. Information Systems
- Bjarke Rollmann – M.S. Industrial Engineering

Undergraduate Courses

- Ratio Studiorum
- Survey of IS Concepts/Managing IS Technology (Texts: Parker)
- Advanced Object Technology (Texts: Object Studio)
- Object-Oriented Analysis, Design, and Programming (Texts: Booch; Martin and Odell)
- Management Information Systems (Texts: Zwass; Parker and Case; Stair)
- Systems Analysis and Design (Texts: Burch)
- Microcomputer Business Systems (Texts: Duffy)
- Information Systems Analysis (Texts: Whitten, Bentley and Barlow; Whitten and Bentley)
- Introduction to Management Information Systems (Texts: Course Technologies)
- Corporate Finance (Texts: Gitman)

Honors Projects

- Robert Greedy – Spring 2002
- Lisa Flint – Spring 2000
- Jason Snead – Spring 1999
- Christopher Collins – Spring 1999

Independent Study Courses

Fall 2001

- Christopher Bruner – E-Commerce Business Startup

Spring 2001

- Steve Larson – Oracle 8i Database for Qwest Solutions Consulting

Fall 2000

- T.J. Snyman – Legacy Database Connectivity at Engineering Animation, Inc.
- David Zumach – Human Resources Information System at Frigidaire

Fall 1999

- Brian Elfstrom – Internet Systems Development at Parker Solutions.com
- Jay Rewerts – Network Administration Project at Broadlawn Medical Center

Spring 1999

- Samuel Wettling – AS/400 Netware Support for National Farmers Organization

Fall 1998

- Deepish Marfatia – Independent Study of Systems Development Techniques
- Jacy Conley – COBOL/CICS Disability Income Project for Principal Financial Group
- Shawn Kinch – System Conversion (FD Removals) for Principal Financial Group
- Brian Thomas – Restructure DBMS for Council for Agricultural Science and Technology

Spring 1998

- Yohannes Solichien – Cellular and PCS Technologies for Wireless LANs and WANs
- Chris Fandel – Web Commerce Application for Med-4-Home
- Dacia Heck – Systems Consulting Project at Hewitt Associates LLC
- Nathan Schramm – PC Help Desk Support for the ISU Foundation
- John Wehr – Database Restructure for National Farmers Organization

Fall 1997

- Daniel Bowman – Microsoft Pilot Project for Active Server Platform
Winner of Microsoft's "Cool Site" Award Spring 1998
- Dave Flagel – Enterprise Management Project for Rain & Hail LLC
- Kevin Ross – Special Projects for EDS