Policies and Procedures

Section:		NO.						
School of Medicine								
Chapter: Colon and Rectal Surgery	Issued: 10/22/19	REV. A	REV. B	REV. C				
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PURPOSE

To promote continuity of care and patient safety in residents' learning and working environment, the Accreditation Council for Graduate Medical Education (ACGME) requires that programs and sponsoring institutions minimize the number of patient care transitions, implement a structured and monitored handoff process, train residents for competency in handoffs, and make schedules readily available that list residents and attending physicians responsible for each patient's care. In addition to resident-to-resident patient transitions, residents must care for patients in an environment that maximizes effective communication among all individuals or teams with responsibility for patient care in the healthcare setting.

SCOPE

This policy applies to all Creighton University Colon and Rectal Surgery fellows and residents

POLICY

Colorectal Surgery Residents use Doc Halo, a HIPPA compliant secure "texting" system to help communicate patient information. Pertinent information to be included in patient transition includes: patient name, hospital, room number, age, medical record number, name of responsible resident/fellow and faculty, pertinent diagnoses and surgeries, pending labs/x-rays/pathology, to do list, other concerns.

The Doc Halo app includes the schedules of attending physicians, fellows and residents. It is available at all times. In addition, we participate in the AMION call system through CHI.

In the event that a fellow or resident may be unable to perform his or her patient care responsibilities due to excessive fatigue or illness, or family emergency, the responsibility will go to the on-call attending colon and rectal surgeon.

We also recognize that many routine health care appointments need to occur during the workday. In recognition of the primacy of patient welfare in these situations and the impact on the program's other residents. Residents/fellows needing time off for these appointments should give the program 14 days' notice to their program.

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REFERENCES

GMEC Transition of Care Subcommittee, Draft/working document, May 2013 http://www.acgme.org/Portals/0/ResidentSurveyKeyTermsContentAreas.pdf

AMENDMENTS OR TERMINATION OF THIS POLICY

Creighton University reserves the right to modify, amend or terminate this policy at any time.

The GME policy supersedes all program level policies regarding this area/topic. In the event of any discrepancies between program policies and the GME policy, the GME policy shall govern.