

Policies and Procedures

<i>Section:</i> School of Medicine (Phoenix)		<i>NO.</i>				
<i>Chapter:</i> Surgery Residency – Valleywise Health Medical Center	<i>Issued:</i> 6/24/19	<i>REV. A</i> 11/1/2020	<i>REV. B</i>	<i>REV. C</i>		
<i>Policy:</i> Transitions of Care		<i>Page 1 of 2</i>				

PURPOSE

The purpose of the Transitions of Care policy is to ensure that there is a continuum of care for all patients on all surgical services.

The Creighton University SOM/ Valleywise Health Medical Center (Phoenix) General Surgery Residency program has designed clinical assignments to minimize the number of transitions in patient care. The program conducts two transitions of care each day.

Sponsoring institution and program will ensure and monitor effective, structured hand-over processes to facilitate both continuity of care and patient safety. The transitions of care will be conducted by a chief surgical resident and supervised by a supervising faculty whenever possible.

The program will ensure that residents are competent in communicating with team members in the hand-over process. Specific training and simulation will be provided as part of the curriculum.

The sponsoring institution will ensure the availability of schedules that inform all members of the healthcare team of attending physicians and residents currently responsible for each patient's care. All schedules are available 24-hours a day on the CopaNet.

SCOPE

This policy applies to all surgery residents under the sponsorship of Creighton University School of Medicine/ Valleywise Health Medical Center (Phoenix) Program.

POLICY

1. Check-out rounds will occur at 0600 and 1700 every day, except Wednesday when the morning meeting will occur at 0530, and the evening meeting will occur at 1800.
2. All resident physicians for every service are required to attend.
3. Every patient on every surgical service must be included.
4. Both verbal and written communication must occur.
5. Updated patient lists are reviewed and passed on to the oncoming team.
6. Patient status, possible changes and the care plan will be addressed and documented.
7. The ACS chief will be in charge of Check-Out Rounds, and will ensure participation by all team members.

In the event of any discrepancies between program policies and the GME policy, the GME policy shall govern.

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PROCESS FOR HEALTH CARE APPOINTMENTS

- It is recognized that many routine health care appointments need to occur during the workday. In recognition of the primacy of patient welfare in these situations and the impact on the program's other residents needing time off for these appointments should give the program seven days' notice for a personal half-day request.
- The process for ensuring patients safety and continuity of care for urgent/emergent health care appointments should follow the same hand-off process as for residents needing to leave due to excessive fatigue or illness or family emergency.

REFERENCES

Creighton University GME Policy link:

https://medschool.creighton.edu/sites/medschool.creighton.edu/files/toc_policy_gmec_approved_8.13.2020.pdf

AMENDMENTS OR TERMINATION OF THIS POLICY

Creighton University reserves the right to modify, amend or terminate this policy at any time.

In the event of any discrepancies between program policies and the GME policy, the GME policy shall govern.