Creighton University Office of the Registrar

Family Educational Rights and Privacy Act (FERPA)

Tutorial for Faculty and Staff



What Is FERPA?

- FERPA, also known as the Buckley amendment, stands for the Family Educational Rights and Privacy Act of 1974.
- The law is designed to protect the privacy interests of students with regard to their education records.

What Are the Rights of the Student?

- The student is granted the following rights:
 - The right to review and inspect their education records
 - The right to request an amendment of their education records
 - The right to have some control over the disclosure of personally identifiable information contained in the education record
 - The right to file a complaint with the U.S. Department of Education

To Whom Are These Rights Granted?

Under the law the rights are granted to the student upon attending an institution of higher education.

 Generally, confidential information may not be released without the written consent of the student.



Do the Parents Have Any Rights Under FERPA?

- FERPA does not automatically grant parents the right to access the education records of their children.
- The easiest way for parents to gain access is with the written consent of the student.



Do the Parents Have Any Rights Under FERPA?

At Creighton, parents of dependent students may, at the discretion of the university be granted the right of access to the records of their dependents, but only upon receipt of a written request from the parent and upon providing documentation that the student is a dependent for tax purposes.

What Is Considered To Be An Education Record?

- Education records are records that are directly related to the student and maintained by Creighton or a party acting for Creighton.
- Examples of education records include all information contained in the student files of the registrar, dean, academic and administrative departments; computer records; e-mail; microfilm; and other records directly related to the student.

What Types of Records Are Excluded From FERPA?

- Education records <u>do not include</u>:
 - Personal records of faculty and staff that are not available to others
 - Records of the public safety office which are maintained for law enforcement purposes
 - Employment records unless the employment is contingent upon the student attending Creighton
 - Medical records made and maintained in the course of treatment and disclosed only to those individuals providing treatment

What types of records are excluded from FERPA?

Records that only contain information about a student after he or she is no longer a student at Creighton.

What Records May Be Disclosed Without the Consent of the Student?

Generally, written consent is required before releasing information from the student's record. In some instances information may be released without student consent.



To Whom May Creighton Release Information Without Consent of the Student?

- To school officials with a legitimate educational interest
- To officials of schools to which the student seeks or intends to enroll
- To persons or organizations providing financial aid to the student
- To organizations conducting studies on behalf of Creighton

To Whom May Creighton Release Information Without the Consent of the Student?

- To Federal, State or local authorities involving an audit or evaluation of compliance with educational programs
- To accrediting associations
- To persons in compliance with a judicial order or lawfully issued subpoena (NOTE: These cases should be referred to the General Counsel and/or the Registrar)
- To persons in a health or emergency situation

To Whom May Records Be Released Without the Consent of the Student?

- To an alleged victim of a crime of violence (the results of a disciplinary hearing)
- To parents when there is a violation of university policy dealing with the use of a controlled substance or an alcohol violation if the student is under 21
- Directory information may, at the discretion of the University, be released without the consent of the student

What is Directory Information?

- Each institution is required to designate information considered to be directory information. At Creighton the following items have been so designated:
 - Student's Name
 - Enrollment Status
 - Address
 - Telephone Numbers
 - Date and Place of Birth
 - College or School enrolled
 - Class
 - Dates of Attendance
 - Expected Graduation Date

What is Directory Information?

- Major field(s) of study and/or curriculum
- E-mail Address
- Photograph
- Degrees and awards received
- Participation in officially recognized activities and sports
- Weight and height of members of athletic teams
- Previous educational institution attended

Can the Student Request That Directory Information Not Be Released?

The student may restrict the release of her/his directory information by designating this through the NEST.



Does the Law Require That Creighton Provide Copies of Records?

The law requires the university to provide access to the records but does not necessarily require that copies be made.

 Creighton does not provide copies of transcripts from high schools or colleges when those transcripts are available from the source.

Does the Law Require That Creighton Provide Copies of Records?

 Creighton reserves the right to withhold the issuance of transcripts or diplomas for students who have an outstanding financial obligation to the university.

What Are My Responsibilities Under FERPA?

- All Creighton employees who have access to education records are responsible for maintaining the confidentiality of those records.
- Generally, school officials may not release information to a third party without the written consent of the student. This includes directory information that has been restricted by the student.
- Creighton employees should not release any student list to a third party.
- Employees requesting access to confidential educational records must be familiar with the provisions of FERPA.

Who Do I Call If I Have A Question?

- For questions about an interpretation of the law or about specific situations, contact:
 - Melinda Stoner
 - University Registrar
 - Phone: 402-280-4021
 - Email: melindastoner@creighton.edu

If in doubt, don't give it out!

