



Welcome to Creighton! Your dental health is our primary concern.

The Creighton School of Dentistry's Dental Clinics are committed to providing the highest quality dental care. Treatment at the Creighton Dental Clinic is provided by predoctoral students working under the close supervision of licensed Creighton faculty members, integrating dental education with quality care at a reasonable cost.

Services

- Regular examinations, preventive care and cleaning visits
- Restorative treatment such as metal and tooth-colored fillings, crowns and bridges
- Root canals and other endodontic care
- Routine and advanced periodontal care, including periodontal surgery
- Routine oral surgery including extraction of wisdom teeth
- Complete and partial dentures
- Dental implants and implant supported restorations
- Orthodontic treatment for children and adults

Payment, Insurance and Medicaid

We accept most dental insurance policies, as well as Nebraska and Iowa Medicaid plans. It's important that you bring your insurance or Medicaid card to your appointment so we can verify your eligibility. Please contact us if you have questions about your coverages using the telephone number below.

Payment is due at the time of services as are any co-pays required by your insurance carrier contract. The clinic accepts cash, check, or any major credit card.

What to expect.

1. It will take the School up to seven days to process the referral from your doctor. Call the School after seven days to set up your referral appointment using the following number: **(402) 280-5990**.
2. If you agree to care at Creighton, one of our Group Practice dentists will review your information and assign you to a dental student for care. You will then be contacted to set up your initial appointment.
3. Your initial referral appointment will typically include a review of your medical and dental history, a head and neck exam, dental charting, dental probing, radiographs, discussion of findings and treatment options for you to choose from. Expect to spend four hours at this appointment.
4. While an assigned dental student will take the lead on your care plan, the completion of that care may involve participation by several students within our group practice model and their associated faculty members. Consultations will be available from our specialty faculty. You will be exposed to a variety of opinions and options.
5. Due to the emphasis on learning and quality care, the average dental appointment can be up to four hours in length and your over-all care plan will take longer to complete when compared to the private practice setting.
6. Our clinic schedules and hours are coordinated with the academic calendar resulting in closures during different periods of the year. The School provides emergency services during those periods should you have an urgent need.
7. Given that this is a learning environment, you are an important participant in the formation of our dental student professionals. It is expected that behavior will be appropriate to the health care setting and help to maintain a positive learning experience for our students. Consistency in attending your appointments is also expected so that your care can progress in a timely fashion and students can progress through their training program.

Location and Scheduling

The Creighton School of Dentistry is located on 2109 Cuming Street, Omaha, Nebraska 68178.

For scheduling call: (402) 280-5990

Adult Appointments: (402) 280-5990

Children Appointments: (402) 280-2863



STATEMENT OF PATIENT RIGHTS AT CREIGHTON UNIVERSITY SCHOOL OF DENTISTRY

Creighton admits qualified students, hires qualified employees, and accepts patients for treatment without regard to race, color, religion, marital status, sex, national origin, age, disability, citizenship, sexual orientation, gender identity, gender expression, veteran status and any other groups protected by federal, state, or local statutes. Its education and employment policies, scholarship and loan programs, clinical treatment program, and other programs and activities are administered without unlawful discrimination. The University Affirmative Action Director has been delegated the responsibility for coordinating the University's equal rights efforts. It is also the policy of the School and the University to make all programs and services available to individuals with disabilities.

It is the policy of CODA that these patients' rights be disseminated to all appropriate parties (i.e., students, faculty, and staff) and that these rights include, at a minimum, the following:

Patients at Creighton University School of Dentistry have the right to:

1. receive considerate, respectful, and confidential care.
2. receive and have access to current and complete information regarding their oral conditions.
3. an explanation of recommended care and alternate care as well as an explanation of the advantages, disadvantages, costs, expected outcomes, and time involved for each.
4. choose voluntarily to receive treatment or refuse treatment once given the information about the risks of either choice (informed consent).
5. the availability of emergency, incremental and/or comprehensive treatment care.
6. receive timely, ongoing care until the agreed upon treatment is completed, realizing that treatment takes longer in a teaching environment due to educational and quality control measures.
7. receive care that meets the standard of care for the dental profession, including currently accepted infection control measures.
8. take a "time out" if care is too lengthy or too uncomfortable.
9. ask questions.
10. a patient advocate to discuss or mediate concerns related to their care or treatment at the School.

If you have any questions or comments, please call our patient advocate at 402-280-5124.