

Doctor Referral Guidelines and Educating Your Patient About Care at Creighton

Thank you for considering Creighton University School of Dentistry for the care of your patient. The following guidelines will help you in your referral and the education of your patient about care at Creighton.

1. Please complete the referral form in its entirety as it provides the necessary information that we need to direct your patient into our clinic and assign them to a student provider in a timely fashion. The patient's medical history, medications, current radiographs, primary dental concern, and a current and accurate patient phone number and email address are paramount.
2. Provide your patient with the "Welcome to Creighton" brochure found on our referral website. It will help them understand the clinic and expectations of the educational environment.
3. Once you complete and submit your referral documents, ***the patient will need to wait a minimum of seven working days*** for internal processing of the referral. Direct the patient to call the School of Dentistry number: **402-280 – 5990**. Under certain circumstances, the SOD may reach out to your patient prior to them calling the School.
4. If the patient fails to contact the School within 90 days, their referral will be inactivated. If that occurs, you will need to submit another referral document for your patient because their clinical conditions may have changed.
5. If the patient fails to contact the School after being referred to the School twice, they will not be seen at the School or accepted for future referrals or care.

We would recommend that you review the "Welcome to Creighton" patient brochure prior to referring your patient and emphasize the following key elements of the referral process and the patient experience at Creighton.

1. Once your patient calls our clinic, our Group practice doctors will review the case and assign a student provider. Our care team will then call the patient to set up their initial appointment.
2. The patient's initial appointment will typically include a review of their medical and dental history, a head and neck exam, dental charting, dental probing, radiographs, discussion of findings and treatment options to choose from. They should expect to spend four hours at this appointment.
3. Due to the emphasis on learning and quality care, the average dental appointment can be up to four hours in length and the patient's over-all care plan will take longer to complete when compared to the private practice setting.
4. Our clinic schedules and hours are coordinated with the academic calendar resulting in closures during different periods of the year. The School provides emergency services during those periods should the patient have an urgent need.
5. Patients are a key part of the learning environment and participate in the formation of our dental student professionals. It is expected that behavior will be appropriate to the health care setting and help to maintain a positive learning experience for our students. Consistency in attending appointments is also expected so care can progress in a timely fashion and students can progress through their training program.

Creighton admits qualified students, hires qualified employees, and accepts patients for treatment without regard to race, color, religion, sex, marital status, national origin, age, disability, citizen ship, sexual orientation, gender identity, gender expression, veteran status and any other groups protected by federal, state, or local statutes.

PATIENT REFERRAL LINK (INSERT HERE)