

STUDENT COMPLAINT INFORMATION

SARA States:

If you are not satisfied with the outcome of the institutional process for handling complaints, the complaint (except for complaints about grades or student conduct violations) may be appealed, within two years of the incident about which the complaint is made, to the SARA portal entity in the home state of the institution against which the complaint has been lodged:

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

See SARA manual for complete rules and policies:

<https://nc-sara.org/wp-content/uploads/2025/07/SARA-Policy-Manual-25.1-Blackline-07.01.25.pdf>

Arizona: If the student complaint cannot be resolved after exhausting the institution's grievance procedure, the student may file a complaint with the Arizona State Board for Private Postsecondary Education. The student must contact the State Board for further details. The State Board address is 1740 W. Adams Street, #3008, Phoenix, AZ 85007. Phone: 602-542-5709 Website: [Student Complaint Procedure | Private Postsecondary Education](#)

NON-SARA States:

Please refer to the following links for information on filing a complaint:

California: <https://bppe.ca.gov/enforcement/complaint>