

Smarthinking: Online Writing Center and Tutoring

The **Creighton EDGE | Academic Success** has partnered with Smarthinking Online Tutoring to provide tutoring services for online and distance students. Students can connect on demand with an expert tutor for a drop-in session 24 hours a day, schedule an appointment in advance, submit writing for detailed review, or ask a question offline. This is an unlimited resource, so please use it!

To access your Smarthinking account:

1. Log in to **BlueLine**. <https://blueline.instructure.com>.
2. Under the **Courses** tab, select **Group: Online Tutoring**.
3. Read through the information on the Online Tutoring homepage.
4. When you're ready, select **Smarthinking Online Tutoring** in the left-hand menu.
 - A **System Check** message may appear, just let it go away on its own.
 - If the **System Check** message does NOT go away on its own, follow the instructions provided to enable popups for Smarthinking.com.
 - Another message will appear asking you to create a token for the mobile app. Select **Ask Me Later** or close the box to continue.
5. You're in! You should see your name in the upper left hand corner of the Smarthinking homepage.

Tutoring Options

The Smarthinking website is user-friendly and easy to navigate. Simply click on the box to open a center and follow the instructions to submit your writing, start a live drop-in session, or ask a question. You have access to the following resources:

Writing Center: Submit your writing (in any course!) for detailed review by a Smarthinking tutor. The tutor's feedback will arrive in your **Smarthinking Personal Archive** within 24 hours. *If you have general questions about grammar, style (APA or MLA), organization, etc., or would like guidance with pre-writing activities such as brainstorming, outlining, or thesis development, choose Writing (All Subjects) in Drop In Tutoring.*

Drop In Tutoring: Work 1:1 with a live tutor in a variety of subjects including chemistry, biology, statistics, calculus, and Spanish. The complete list of subjects is available on your Smarthinking homepage.

Offline Questions: Submit a question in any subject at any time and receive a response within 24 hours.

More detailed instructions about each of these resources are available in the FAQs located near the bottom of your Smarthinking homepage. You can also download the Smarthinking Student Handbook located in the **Files** section of your Group: Online Tutoring homepage.

Technical Support and Requirements

Tech Support:

For support with login or system access issues, please contact the DoIT Helpdesk at 402.280.1111.

For support with resources within Smarthinking, please contact Smarthinking support by clicking Customer Service on your Smarthinking homepage.

Technical Requirements:

Minimum Operating System Version: Windows XP, Mac OS-X (10.4)

Minimum Browser Version:

- Windows – Internet Explorer 9, Firefox 12, or Google Chrome 20
- Mac – Safari 5 or Firefox 12

Internet Connection: 56k or greater

Security: Cookies/JavaScript enabled and pop-ups allowed for smarthinking.com